

Southeastern/Atlantic Region

Region 2

Quarterly Report

August 1, 2010 – October 31, 2010

University of Maryland, Baltimore

Date submitted: March 15, 2011

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Executive summary

Personnel: Dale attended the NLM/MBL Medical Informatics Course in Woods Hole, MA in September.

Print retention: The Oversight Committee approved the formation of an ad-hoc committee to continue the work of the Print Retention Task Force. The charge of the new committee will be to:

- Identify agencies in the SE/A in which resource libraries are involved for retention of print resources or any regional agencies with print retention policies and agreements in place for potential collaborative opportunities.
- Develop a model memorandum of understanding (MOU) for the regional medical library to use for print collection retention in the SE/A.
- Analyze SERHOLD holding lists of Abridged Index Medicus titles and identify resource libraries willing to enter into an agreement to retain those titles.
- Develop regional resources or programming to educate SE/A members about print retention such as meeting programming, toolkit of information or webpage of resources for SE/A or others.
- Recommend future directions for retention of print resources in the SE/A.

Advocacy: The SE/A submitted profiles for six SE/A projects for National Medical Librarians month. The profiles were highlighted on NLM's website at <http://www.nlm.nih.gov/lo/profiles10/sea.html> during October. The profiles included:

- Saint Thomas Health Services, Baptist Hospital Campus - Diabetes Tutorials Follow-Up Project
- Mountain Area Health Education Center – Healthy Kids in Western North Carolina
- Tuskegee University - TU Teen Health
- University of Maryland, Baltimore - @Hand Symposium: Mobile Technology in Academia and Medicine
- North Carolina Resource Libraries – Creating a Mutual Aid Agreement: Helping North Carolina Hospitals Plan for Information Access Following a Disaster
- University of Miami – DOCS Health Care Plus

The SE/A will hold a regional hospital library summit on January 6 in Baltimore. We asked the assistance of state health sciences library associations and resource library directors to identify hospital librarians from their state to attend. Members of the Oversight Committee will be invited also. The purpose of the meeting is to find new ways and avenues to support and advocate for hospital librarians and their libraries. The objectives of the meeting are to:

- Identify important new vital roles for hospital librarians that will further align them with their institution's mission and strategic direction.
- Inform the SEA on the development of a toolkit of information resources, promotional ideas, return on investment strategies, survival ideas, and more to promote the value of health science librarians and libraries within hospitals.
- Recommend strategies the SE/A can employ to assist hospital librarians increase visibility in their institutions as well as gain knowledge, technical and research skills needed to address the changing health landscape and new vital roles.

The SE/A provided funding for a successful symposium at the Mid-Atlantic Chapter of MLA meeting in Chapel Hill, NC on October 15. Speakers and panelists presented an overview of role of the librarian in e-science initiatives as well as informed the audience about creating, storing and accessing data as well as recommendations for the SE/A. See <http://www.ecu.edu/remotescripts/dhs/macmla2010/symposium.html> for meeting agenda. Proceedings will be available on the web at a future date.

Several site visits were made this quarter in support of outreach projects and resource libraries. Janice and MJ visited the University of Puerto Rico Medical Sciences Campus Library and University of Florida Health Sciences Center Library to visit with new directors. Janice visited with the staff at Nova Southeastern University Health Professions Library who has agreed to be a resource library in the next contract. Janice also attended the meeting of the Florida Resource Libraries as part of their express planning award. Janice and MJ visited with Kathy Moeller at Borland Library in Jacksonville, FL in support of their health literacy project. Janice visited with the Karin Hoffman of the Rural Medical Services, Inc in support of their Popular Theater project. Nancy held virtual meetings with her partners in the HUD Neighborhood Network partnership and with the Medical University of South Carolina staff to support public library training sessions. PJ made site visits to Greater Baltimore Medical Center, George Washington University and SIS for emergency preparedness and electronic resources.

Consumer Health: In August, Terri traveled to five sites in Mississippi to present consumer health classes. The classes were in partnership with the Mississippi Library Commission. During the sessions, Terri promoted our online courses and will offer them exclusively to Mississippi librarians. The Commission will help to publicize the classes to public librarians throughout the state. This effort will be similar to the model we developed with the Florida Consumer Health Information Network last year.

HUD Partnership: On August 5th, HUD's Montgomery Tounhouses Neighborhood Networks Center in Philadelphia hosted a "Focus on Health" event to kickoff a one-year pilot between HUD and NN/LM. Nancy attended along with NN/LM MAR coordinator, Helen Tannenbaum. The event included bike races, a healthy cooking demo, various health exhibits, and presentations on NN/LM and the upcoming pilot, health & safety in the home and new health questionnaire software in the computer center.

In September, the pilot officially began with the first of twelve monthly webinars presented by NN/LM coordinators via Adobe Connect. All HUD housing staff and residents across the nation are welcome to attend the webinar series that was tailored to address the top health concerns of center residents. Additionally, twelve pilot centers were identified to receive in-person training from NN/LM coordinators over the course of the pilot year and efforts are being made to enlist community health worker involvement in the pilot as well. After the one-year pilot, the goal is to apply the model developed during the pilot year on a national level and promote it for replication by other organizations working to increase health literacy in underserved populations.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter
Network members – full	536	538
Network members – affiliate	692	681
Libraries providing services to unaffiliated health professionals	304 (57%)*	304 (57%)*
Libraries providing services to public users	271 (50%)*	273 (51%)*
Average fill rate for resource libraries	81%	78%

Regional Advisory Committee (RAC) activities

Emergency Preparedness RAC: Program planning continued during the quarter for the final meeting of the Emergency Preparedness RAC. The meeting will be held at the conclusion of the Southern Chapter meeting in St Petersburg, FL on November 17.

Access RAC: Published a list of regional consortia, alliances and networks' group purchasing arrangements for electronic resources. It was added to the Resource Sharing section of the SE/A website: <http://nnlm.gov/sea/rsdd/elicense/#A6>

Needs assessment and evaluation activities/data

PJ performed an assessment via surveymonkey.com to determine the preferred sites and dates for an onsite DOCLINE class. Replies to the survey informed us that the first locations should be Tampa (St Petersburg) FL, Mobile, AL, Macon, GA, Charlotte, NC and Charlottesville, VA. Due to some cross-regional replies, further analysis indicated that joint classes might be held with DOCLINE coordinators in Middle-Atlantic Region and South Central Region.

Outreach

TABLE 2. All newly funded awards and projects

Start/ end dates	Title of award/ project	PI institution	PI last name	Funding amount	Project type
8/5/10- 11/30/10	Ethical Concerns for Health Sciences Librarians class, Nov. 2010	Univ of TN Graduate Medical School	Oelschle gel	\$1,000	Training Award
8/23/10- 10/31/10	Training session on electronic health records	Mercer Univ	Smith	\$618	Training Award
8/11/10- 10/31/10	HBCU Library Alliance, Oct. 14-26, 2010, Montgomery, AL	Howard Univ	Henders on	\$2,000	Exhibit Award
8/23/10- 10/31/10	NC Public Health Association, Wilmington, NC, Oct 27-29, 2010	East Carolina Univ	Cable	\$1,312	Exhibit Award
8/31/10- 10/31/10	Western MD Mission of Mercy Free Dental Clinic, Oct29-30, 2010, Cumberland, MD	Univ of MD Baltimore	Solomon	\$2,000	Exhibit Award
9/7/10- 11/30/10	East Coast Migrant Conference, Charleston, SC October 21-23, 2010 and SC Primary Health Care, October 15-17, 2010, Myrtle Beach, SC	MUSC	Hill	\$2,000	Exhibit Award
9/7/10- 1/31/11	SC HIV/STD Conference, Oct. 27-28, Columbia, SC and SC School Nurses Association, Columbia, SC, Jan. 21-22, 2011	MUSC	Hill	\$2,000	Exhibit Award
9/8/10- 10/31/10	NC Veterinary Conference, Nov. 5-7, 2010, Raleigh, NC	NC State	Vreeland	\$2,000	Exhibit Award

9/17/10-10/31/10	Fiesta 2010, October 23, 2010, Birmingham, AL	AL Health Libraries Association	Smith	\$1,365	Exhibit Award
7/1/10 - 4/30/11	Healthy Spirit 2010	UAB and Congregati ons for Public Health	Smith	30K	Outreach Project

Update of ongoing major projects (funded at ≥ \$15,000)

East Tennessee State University - *Appalachian Underserved Healthcare Providers Evidence-based Information Training and Delivery Project*

No report was received at the time of this report.

University of Virginia – *NN/LM National Emergency Preparedness Plan Coordination*

Final report (October 2009-September 2010): Major accomplishments of the year included: Completed a usability study of the toolkit and updated it to improve functionality and appearance; provided onsite training at the NN/LM Middle-Atlantic Region; presented at several regional meetings; created new promotional materials about library service continuity of service and distributed through the toolkit; continued to develop relationships with DIMRC and MLA; explored partnerships with faith and community agencies; and provided advice and training for NN/LM staffs and state coordinators and those hosting state meetings about emergency preparedness in libraries and communities.

University of Miami – *Librarians and DOCS*

Summary of activities: The library staff worked on planning their participation for the new 2010-2011 health fairs and participated in the first fair of the school year. At this fair, 180 patients registered and 230 pamphlets along with pens and hand sanitizers were distributed.

University of South Carolina – *Linking South Carolina Free Clinics to Quality Health information*

Summary of activities: This quarter brought much email correspondence concerning equipment between USC and the Good Neighbor Medical Clinic (Bearfort, SC), Good Samaritan Medical Clinic (Chester, SC), and the Orangeburg-Calhoun Free Medical Clinic (Orangeburg, SC). Price quotes and details about possible kiosks were requested and received, and a purchase order was submitted to Phoenix Kiosk for the Good Samaritan Medical Clinic, orders were placed for equipment for the Orangeburg-Calhoun Free Medical Clinic, and equipment discussions are still taking place with the Good Neighbor Medical Clinic. Training and webpage development has been planned for next quarter, along with following up on kiosks and other equipment.

Eastern Shore AHEC – *Teen Health Initiative*

Summary of activities: During the second quarter, the Eastern Shore AHEC conducted classroom presentations in all three counties, ordered supplies and continued project planning. The new health class will debut with the new semester. A total of 282 students in 22 classes have received the teen health initiative presentation and 177 have received a follow-up visit.

Delta State University – *Clarksdale Diabetes & Metabolism Center*

Summary of activities: The following numbers are from August 1 - October 31, 2010: CHF- 35, COPD- 10, Diabetes- 40, and Sickle Cell- 0. There were no meetings or other activities reported during this time period.

University of South Alabama- Empowering Health Ministry Leaders

Summary of activity: Three health fair planning meetings were held during the report period. At the first meeting, the group brainstormed about possible exhibitors and publicity venues. A flyer was developed with information on all three health fairs. This was distributed to area churches in each zip code as part of the publicity plan.

Two health fairs were held during this reporting period with the third scheduled and planned. One health fair was held in a YMCA building, another in a building owned by a group of Baptist churches and the last will be held in a community center owned by another city. Continuing education classes for nurses and social workers were held in conjunction with one of the health fairs. Biomedical Library librarians presented a session on health literacy. A "Be Prepared for Anything" kit containing tape, scissors, markers, stapler, etc., was developed and available for each health fair. An evaluation questionnaire was designed for health fair exhibitors and attendees.

A questionnaire was designed and distributed to each of the project participants to determine the impact of the project on their ministry. Data is being analyzed.

At the final planning meeting, project participants asked that the group continue to meet quarterly and that the computer training session continue, with ideas for topics to include blogs, wikis and video chat programs. Most of the Health Ministry Leaders are now meeting with the Center for Health Communities Community Health Advocates. This will be an avenue for continuation of this network of health ministry leaders.

A report of the paper will be presented at Southern Chapter/Medical Library Association. An abstract has been submitted for paper presentation at MLA.

Rural Medical Services, Inc. – Popular Theater

Summary of activity: Throughout the quarter, the group continued to meet and prepare for outreach events. The theater group performed at three different events which included a farm, a domestic violence vigil and at a Migrant Head Start parent meeting. All of the performances were well received, but we received many comments regarding the performance at the vigil for the emotional content. Included in this report is a letter of gratitude from CEASE, the local women's shelter.

Project staff received the long awaited training from Ismael Bevilacqua. He is a very dynamic person with significant experience in acting and producing. Everyone in attendance enjoyed the class. During his stay, Mr. Bevilacqua also gave a considerable amount of training and guidance for the ACCESS project.

Western Maryland AHEC - Western Maryland/West Virginia Outreach

Summary of activities: Six trainings were held for a total of 91 participants; four included hands-on practice. All participants were disadvantaged due to living in rural areas designated as health professional shortage areas. Four trainings were scheduled for the upcoming (final) quarter. Evaluations indicate the vast majority of participants found the training valuable. Due to the likelihood of a lack of internet at training sites, the project coordinator researched and had netbook computers approved for future training. Also, a collaboration with the U of MD Health Sciences and Human Services Library was formed to provide health information emphasizing NLM resources at the upcoming Mission of Mercy dental clinic.

James Madison University – Using Informatics to Bridge the Gap in Health Literacy

No report was received at the time of this report.

Rural Medical Services Inc. – ACCESS - Acceso a Servicios de Salud

Summary of activity: This has been a very busy quarter, with some ups and downs. The RMS video director reported health problems and resigned from the project and this caused the team to regroup. Alexis Andino took over the responsibilities of video director and has received substantial support and training from Ismael Bevilacqua, who was present from Honduras to provide training to the theater group.

During this quarter, another assessment with pregnant women was completed, a production plan for the prenatal video was written, filming and preliminary editing occurred. RMS is currently in the process of evaluating a 22 minute video and plans to add a final section.

There is still a lot of work to complete. RMS will finalize the prenatal video and begin work on the second video, "Accessing Health Care" that will focus on the general population accessing healthcare. RMS believes that the experience gained on the first video will help them advance more quickly on the second video.

University of the Virgin Islands – Empowering Paradise

A librarian was appointed to the project on August 23, 2010 and significant progress on the award has been made. Meetings with the UVI nursing faculty, VICARE administration and staff and the Program Director of the Frederiksted Health Care Center were conducted and instruction sessions have been scheduled. Instruction sessions for the UVI nursing students have been conducted with follow up sessions scheduled for November, 2010. An audience assessment tool was created as well as a student evaluation form. In class assignments have been created for current and upcoming sessions. Information gathered from meeting with the Director of the Frederiksted Health Center has resulted in new contact information for one participating agency and has expanded the audience base for this contact. Continuing efforts are being made to set up appointments to meet and discuss project implementation with the Hospital and Department of Health constituencies.

University of Maryland Eastern Shore- Closing the Gap on Diabetes Health Professional Education Project

Summary of activities: During this quarter, the University of Maryland Eastern Shore (UMES) participated in four meetings with the Tri-County Diabetes Alliance and established collaborations/partnerships with several members for the purpose of the grant. Memorandum of Understandings are currently being put together for the organizations who have expressed interest in the project. Educational kiosks are currently being ordered. Notification of funding and the award number was received from the UMES Office of Sponsored Programs on the last day of October, so process has been stalled. Training on MedlinePlus has taken place with over 60 students. Two sessions were held at the UMES Library. A presentation has been scheduled to present to the Tri-County Diabetes Alliance on 1/28/11 to begin the process of training for health care professionals.

P.I. Advocates, Inc - Health Information Computer Access Training

Summary of activity: PIA trained women and men from the general public and clients from local substance abuse programs, seniors as well as teens. Training workshops will be, going forward, conducted at 3 partnering libraries in the District of Columbia; **(1)** Martin Luther King, Jr. Memorial Library, **(2)** Anacostia Neighborhood Library, and **(3)** Southeast Public Library—Eastern Market area. PIA's project is expanding all the time and will continue to add District libraries and community programs. PIA will not conduct any workshops at MLK Library during the month of December because that is their data collection—end of the year month but PIA extends services to all other partnering libraries. PIA has the ability to expand and reach many more people "in need" of computer training, but, cannot do so at this time due to a lack of funding to support additional activities.

Congregations for Public Health – Healthy Spirit 2010

Summary of activity: This quarter was devoted to building partnerships and laying a foundation for the successful completion of our goals within the limited time frame. Unfortunately, it began with some built in delays due to the slow process of IRB approval for the survey questions (over 4 weeks for initial approval) and late receipt of the contract. However, project members met regularly in the interim and accomplished a number of steps toward achieving stated goals, including distributing surveys, establishing and training onsite health information assistants, and planning promotional efforts.

East Tennessee State University - MedlinePlus: Orientation and Instruction

No report was received at the time of this report. The subaward agreement has taken longer than usual to be signed on the part of both universities.

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
8/6	Grier	Emergency Preparedness: 10 Step to Service Continuity	Birmingham, AL	5	In-person
10/22	Grier	Emergency Preparedness: 10 Step to Service Continuity	Portsmouth, VA	25	In-person
	Grier	Poster: Connections: Emergency Preparedness personnel and librarians	Chapel Hill, NC	40	In-person
8/23	Ottosen	Beyond an Apple a Day	Pass Christian, MS	11	In-person
8/24	Ottosen	Beyond an Apple a Day	Waynesboro, MS	12	In-person
8/25	Ottosen	Beyond an Apple a Day	Jackson, MS	27	In-person
8/26	Ottosen	Beyond an Apple a Day	Tupelo, MS	21	In-person
8/27	Ottosen	Beyond an Apple a Day	Southaven, MS	26	In-person
10/6	Ottosen	Combatting Information Fatigue	Baltimore, MD	10	In-person
10/8	Ottosen	Apple Interactive Session #1 – evaluation assignment	Online via Adobe Connect	8	Distance education
10/19	Ottosen	MedlinePlus Presentation for Bone and Joint Decade	Sanford, NC	20	In-person
10/22	Ottosen	Apple Interactive Session #2 – marketing assignment	Online via Adobe Connect	6	Distance education
9/27 – 10/29	Ottosen	Beyond an Apple a Day Class	Online via Moodle and Adobe Connect	32	Distance education
8/5	Patterson	MedlinePlus & other NLM Resources – Open House in Computer Lab during “Focus on Health” event	Philadelphia, PA	38	In-person
9/14	Patterson	NN/LM Funding & Resources	Baltimore MD	7	In-person
9/14	Patterson	“Healthy Neighborhoods” Webinar (NN/LM-HUD Pilot)	National	572	Virtual
9/22	Patterson	MedlinePlus, NIH Senior Health & Hands on Health-SC – AM	Greenville, SC	32	Virtual
9/22	Patterson	MedlinePlus, NIH Senior Health	Greenville,	54	Virtual

		& Hands on Health-SC – PM	SC		
10/11	Patterson	Beyond an Apple a Day class	Atlanta GA	23	In-person
10/11	Patterson	Will Duct Tape Cure My Warts class	Atlanta GA	35	In-person
10/18	Patterson	Health Literacy: Information, Resources, and Strategies for Implementing Programs	Baltimore MD	42	In-person
10/26	Patterson	MedlinePlus & NN/LM Funding	Rockville, MD	4	In-person
10/26	Patterson	MedlinePlus & NN/LM Funding	Fairfax Station, VA	3	In-person
10/27	Patterson	MedlinePlus & NN/LM Funding	Frederick, MD	5	In-person
9/16	Prince	Website Usability	Birmingham, AL	7	In-Person
9/16	Prince	PubMed Clinics of North America	Birmingham, AL	11	In-Person
10/11	Prince	Super Searcher	Atlanta, GA	65	In-person
10/14	Prince	The Ropes	Henry, GA	17	In-person
10/20	Prince	NN/LM Update	Bibb, GA	50	In-person
08/6	Yancey	Separating Healthcare fact from fiction: Access, Awareness, and Advocacy	Birmingham, AL	8	In-person
10/6	Yancey	PubMed Basics	Athens GA	27	In-person
10/6	Yancey	Making PubMed work for you	Athens, GA	14	In-person
10/25	Yancey	Nursing on the Net	Morgantown WV	23	In-person
10/27	Yancey	SE/A Hospital Librarians Webconference	Baltimore, MD	50	Distance
8/16	Snow-Croft	Caring for the Mind	Montgomery, AL	12	In-person
8/17	Snow-Croft	Caring for the Mind	Montgomery, AL	8	In-person
8/24	Snow-Croft	Grants and Proposal Writing	Baltimore, MD	12	In-person
9/3	Snow-Croft	No Comprende	Online	17	distance
9/15	Snow-Croft	Evidence based Public Health Nursing	Franklin, TN	75	In-person
9/15	Snow-Croft	NN/LM Introduction	Franklin TN	19	In-person
9/16	Snow-Croft	Public Health Resources at NLM	Franklin, TN	35	In-person
9/21	Snow-Croft	PubMed and NLM Resources	Birmingham, AL	12	In-person
9/22	Snow-Croft	PubMed and NLM Resources	Birmingham, AL	20	In-person
9/27	Snow-Croft	PubMed Clinics of North America	Washington, DC	28	In-person
9/30	Snow-Croft	PubMed Clinics of North America	Baltimore, MD	16	In-person
10/13/10	Snow-Croft	Grants and Proposal Writing	Chapel Hill, NC	5	In-person
10/20	Snow-Croft	PubMed Clinics of North America	Frederick, MD	11	In-person

10/26	Snow-Croft	Grants and Proposal Writing	Baltimore, MD	7	In-person
10/28	Snow-Croft	Grants and Proposal Writing	Baltimore, MD	16	In-person

TABLE 4. Exhibits.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
8/5 – 8/7	American Library Association	National Conference of African American Librarians	Birmingham, AL
10/1 - 10/3	American Association of Retired Persons	National Event and Expo	Orlando FL
10/19 - 10/21	Diversity Rx	7 th National Conference on Quality Health Care for Culturally Diverse Populations	Baltimore, MD
10/21 - 10/22	Physician Assistant Education Association	Annual Education Forum	Baltimore MD
RML REGIONAL/STATE/LOCAL EXHIBITS			
9/4	Harriet Hancock Center for the Gay, Lesbian, Bisexual, & Transgender Community of South Carolina	SC Pride	Columbia, SC
9/15- 9/17	Tennessee Public Health Association	Great Challenges bring Great Opportunities	Franklin, MD
9/22 - 9/24	Mississippi Public Health Association	Annual Conference	Tunica, MS
10/13 - 10/14	Mid-Atlantic Chapter of the Medical Library Association	Annual Meeting	Chapel Hill, NC
10/21 - 10/22	Virginia Library Association	2010 Annual Conference	Portsmouth, VA
10/21- 10/22	Maryland Rural Health Association	2010 Rural Health Summit	Rocky Gap, MD
11/4 - 11/6	Veterans of Foreign Wars	Southern Conference	Nashville, TN
11/13 - 11/14	Southern Chapter of the Medical Library Association	Annual Meeting	St. Petersburg, FL
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			
8/1 - 8/4	Virginia Pharmacists Association	Annual Conference	Virginia Beach, VA
8/14 - 8/15	Remote Area Medical (RAM) Volunteer Corps	RAM Expedition	Erwin, TN

8/20 - 8/21	Alabama Physical Therapy Association	Fall 2010 Conference	Birmingham, AL
9/1 - 9/3	Maryland Academy of Physician Assistants	Trends in Patient Management	Ocean City, TN
9/15 – 9/17	Tennessee Public Health Association	Annual Educational Conference	Cool Springs, TN
9/25	Family Resource Center	13th Conference on Disabilities	Charleston, SC
10/4 – 10/6	Georgia Association of Primary Health Care	Community Health Centers: the frontline of health care	Savannah, GA
10/8	Maryland Psychological Association	Annual Convention	Annapolis, MD
10/15 – 10/17	South Carolina Primary Health Care	Annual Association Conference	Myrtle Beach, SC
10/16 – 10/17	Kanawha County Public Library	West Virginia Book Festival	Charleston, WV
10/24 – 10/26	HBCU Library Alliance	4 th Membership Meeting	Cumberland, MD
10/27 – 10/28	South Carolina Department of Health and Environmental Control	South Carolina HIV/STD Conference	Charleston, SC
10/27 – 10/28	North Carolina Public Health Association	Annual Educational Conference and Trade Show	Wilmington, NC
10/29 – 10/30	Western Maryland Mission of Mercy	Free Dental Clinic	Cumberland, MD
11/5 – 10/7	North Carolina Veterinary Medical Association	North Carolina Veterinary Conference	Raleigh, NC
11/11 – 11/13	Georgia Association of Family Physicians	Annual Scientific Assembly	Atlanta, GA

Actionable feedback received from exhibit visitors

No actionable feedback was received this quarter.

Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/ published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
9/10	Grier	Group Purchasing Arrangements E- licensing FAQ	SE/A website	Out of scope
9/15	Ottosen	ABCs of DNA materials updated and class renewed with MLA	Class content	Yes
9/27	Ottosen	Combatting Information Fatigue materials updated and class renewed with MLA	Class content	Yes
8/ 23	Snow-Croft	No Comprende update and MLA CE renewal	In-person class materials	Yes

Staff activities:

August 2-5: Sheila attended Supporting Clinical Care: An Institute in Evidence-Based Practice for Medical Librarians, held at Dartmouth College, Hanover, NH.

August 4-6: Nancy participated in the HUD Neighborhood Networks "Focus on Health" event in Philadelphia to celebrate the kickoff of the NN/LM-HUD "Healthy Neighborhoods" webinar series and health education pilot.

August 5 – 8: PJ and Toni attended the Black Caucus of ALA Annual Conference, Birmingham, AL.

August 6: Terri discussed online classes with Christianne Pinell-Jansen in Mississippi, including further publicity for in-person August classes in Mississippi public libraries.

August 6: Sheila met virtually with Clark Lee of the Center for Health and Homeland Security at the University of Maryland to discuss and schedule grant and proposal writing classes for their staff.

August 9 Terri completed topic pages in Spanish and English on newly assigned substance abuse topic in NC Health Info.

August 10: Terri attended and served as leader on the consumer health coordinators teleconference.

August 10: Sheila participated in a teleconference to begin planning a panel on librarian research opportunities to take place at the MLA/Mid-Atlantic Conference 2010.

August 13: PJ made a site visit to Greater Baltimore Medical Center, Baltimore, MD. He met with Deborah Thomas, library director, to discuss a possible hospital group purchasing project and the level of group purchasing activity with the Maryland Area Health Sciences Library Association (MAHSL). The MAHSL discussion was to understand its purchasing activity to adequately reflect it on the RML's website listing of group purchasing entities. Debbie and PJ will meet with a representative from the Healthcare Industry Group Purchasing Association (HIGPA) to discuss the potential for group purchasing.

August 13: PJ visited Ed Ruth, director, at the Maryland Emergency Management Agency (MEMA), Reisterstown, MD. The purpose of the meeting was to discuss the roles and relationship of emergency management agencies and libraries roles in emergency planning and preparedness. The meeting also secured his agreement to be a speaker at the upcoming Maryland Statewide Emergency Preparedness Conference in November.

August 18: PJ attended the Webmeeting: *Continuity of Operations after a Disaster: The University of Iowa experience*.

August 25: Nancy had a virtual meeting with Medical University of South Carolina librarians to prepare as joint-presenters for upcoming virtual classes for the Greenville County Public Library.

August 24-26: Sheila communicated and worked with James Phillips and Becky Owens at South Texas College regarding resources used in the No Comprende class that he developed. Their website redesign meant these resources had to be loaded elsewhere and James generously shared his source files so our online students would not have difficulty accessing the materials.

August 26: Sheila attended the monthly NN/LM Outreach Coordinators Teleconference.

August 30: Nancy met with regional NN/LM outreach coordinators virtually to prepare for the kickoff webinar for national HUD Neighborhood Network centers in September.

August 30: Terri queried the consumer health regional advisory committee about state-initiated health literacy programs for the NNO.

August 31: Terri attended the meeting of the NC Health Info Steering Committee at UNC Chapel Hill.

September 1: Terri contacted Barbara Price of Mississippi Library Commission to send online classes brochure for MS Library Association conference and mailing list for online classes mailing to MS libraries.

September 2: Terri was asked to recommend two Community Day awardees for participation on the disaster teleconference. Terri emailed Phyllis Smith and Andrea Ginsky and they both agreed to give a presentation on their experience during the teleconference.

September 7: Staff attended the NN/LM teleconference.

September 8: Janice provided an NN/LM orientation to Yani Yancey, a second year NLM associate fellow working in the HS/HSL. We discussed some potential outreach activities in which she can participate including local exhibits, training and site visits.

September 9: Janice, Angela Ruffin and Dan Wilson held a teleconference to discuss the last six months of Dan's emergency preparedness contract. New activities will involve contacting community day awardees, resolving the 800 transfer issue, working with states on MAAs, and more.

September 10: PJ attended *What's New in DOCLINE 4.5 webinar* hosted by NLM, Library Operations.

September 13: Nancy met with regional NN/LM outreach coordinators virtually to prepare for the kickoff webinar for national HUD Neighborhood Network centers in September.

September 13-14: Janice met with the directors of the academic health sciences library directors in Orlando, FL for a 1.5 day planning meeting. This is the first in a series of three planned meetings as part of their express planning award. This meeting resulted in a vision, mission and goals for the group as well as a discussion of mutual concerns and areas of collaboration. The next meeting is planned for January.

September 14: Nancy had a follow-up meeting at the Center for American Indian Health at Johns Hopkins University.

September 14: Nancy was a co-presenter for the first NN/LM-HUD "Health Neighborhoods" webinar.

September 14: PJ made a site visit to NLM's Specialized Information Services to review activities currently underway in the SE/A and to determine ways to connect with DIMRC activities. As a result of the meeting, DIMRC agreed to participate in the upcoming Maryland Emergency Preparedness Conference in November and is considering using one or two of our speakers for their spring symposium.

September 15: PJ and Deborah Thomas of Greater Baltimore Medical Center met with Curtis Rooney, President of Healthcare Industry Group Purchasing Association (HIGPA), Washington, DC, to discuss a possible SE/A hospital group purchasing project. He is planning to get his Board support in December.

September 15: PJ met with Leah Pellegrino, DC Emergency Preparedness coordinator, to discuss ways the RML could help with emergency preparedness engagement for the DC librarians.

September 16: Janice and Regina met with our Office of Research and Development staff to discuss ways to expedite funding applications after a summer of many delays in processing the paperwork for awards. The RML will take a more active role in the processing and sending of memorandums of understanding and subawards.

September 16-17: Nancy and PJ attended the New Employee Orientation at NLM.

September 16: Sheila met with key members of the Southern Health Association to introduce the NN/LM, the SE/A, and discuss future training and project collaborations.

September 19-26: Dale attended the NLM/MBL Medical Informatics Course in Woods Hole, MA.

September 21: Janice visited the Rural Medical Services, Inc project staff in support of their popular theater outreach project. She met with Karin Hoffman, the migrant outreach staff, toured the clinic and locations where theater productions were held and attended a presentation at a tomato packing plant.

September 21: Nancy had a virtual meeting with Medical University of South Carolina librarians to prepare as joint-presenters for upcoming virtual classes for Greenville County Public Library.

September 22: Nancy and colleagues from the Medical University of South Carolina presented a MedlinePlus, NIH Senior Health, and Hands on Health – SC class via Adobe Connect for the Greenville County Public Library.

September 22: Sheila participated in a lunch and learn session with Alabama hospital librarians Elizabeth Laera and Erin Thrift, and University of Alabama School of Library and Information Studies professor Sybil Bullock.

September 24: Nancy had a virtual meeting with co-presenters for upcoming preconference session at the Diversity Rx Conference in October.

September 29: Janice and MJ visited with the staff of the University of Puerto Rico Medical Sciences Campus Library. We met with Irma Quinones, the new director, presented an overview of NN/LM programs to the staff, toured the library, met with staff individually to discuss specific programs and funding opportunities and met with the acting dean of academic affairs to whom the library reports.

August – September: Sheila worked with the Evaluation Subcommittee of the Outreach Connections for Native Health Information in order to provide IRB information from the University of Maryland Baltimore and plan for future meetings and evaluation activities.

October 1: Terri contacted Karen Vargas in the South Central Region to formally ask for permission to copy *Duct Tape* class for Moodle.

October 4: The SE/A staff hosted a site visit with Michael Boer from WebSTOC. Terri, Sheila and Nancy met with him privately to discuss Moodle.

October 5: The SE/A hosted a visit of the NLM associate fellows and additional NLM staff. We provided a tour of the building, a “day in the life” of an RML staff, and our Blues, Booze and BBQ introduction to the region.

October 7: Janice and MJ visited with Kathy Moeller, Borland Library, University of Florida in support of her health literacy express award. Kathy provided a tour of the library and a tour of the church location where training will occur.

October 8: Janice and MJ visited with new director Cecilia Botera at the University of Florida. In addition, we meet with staff individually and with staff from the Alachua County Public Library to discuss programs, potential outreach activities and funding opportunities. We also met with Judith Russell, Dean of University Libraries.

October 9: Dale created an NN/LM SE/A Facebook page where content from *SEA Currents*, events such as Beyond the SEA, and miscellaneous information sciences links of interest to network members is featured. The page currently has 176 followers.

October 13-15: Janice, Dale, Nancy, PJ, Sheila, Terri, and Toni attended the Mid-Atlantic Chapter of MLA meeting in Chapel Hill, NC. Janice presented an NN/LM update on October 14. PJ presented a poster on the upcoming emergency preparedness planning meeting in Baltimore in November. Sheila served as a mentor for a librarian new to the field of health sciences librarianship. Sheila served on a panel discussing ways and means for evidence based library research on October 14.

October 15: Dale, Sheila and Janice attended the e-Science Symposium, Chapel Hill, NC, funded by the SE/A. Speakers and panelists presented an overview of role of the librarian in e-science initiatives as well as informed the audience about creating, storing and accessing data as well as recommendations for the SE/A. See <http://www.ecu.edu/remotescripts/dhs/macmla2010/symposium.html> for meeting agenda.

October 22: Nancy participated in post conference follow-up café-to-go meetings with attendees of the Diversity Rx Conference.

October 22: Janice and Regina attended a teleconference with NLM contracts office and the NNO concerning year 05 funds.

October 22: Janice and MJ attended an NLM teleconference concerning issues of preservation of electronic resources. David Gillikin led the discussion.

October 25: Janice made a site visit to the Health Professions Library at Nova Southeastern University, Ft. Lauderdale, FL. NSU has been invited to be a resource library in the 2011-2016 contract. Janice met with several staff members to answer questions and to learn more about their library and services.

October 26: Janice attended the meeting of the Sunshine State Leadership Institute as a mentor for Rachel Mick, librarian at Palm Beach County Library. The Institute is sponsored by the State Library and Archives of Florida to develop diverse leaders who can serve in leadership roles at the local, regional, state and national levels. All future meetings for the year long program will be online or by phone.

October 26: Nancy met with staff from 2 Asian health ministries about NN/LM resources & funding. Contact was made at Diversity Rx.

October 26, 2010 – Terri enrolled in and completed the Collaborative Institutional Training Initiative online (IRB training) in preparation for CHIS survey of Florida participants in online classes.

October 29: Terri attended ALA webinar on Rural Funding for Libraries.

October 27: Nancy met with staff from MD School for the Deaf about NN/LM resources & funding. Contact was made at Diversity Rx.

Oct 28: Nancy participated in the CDC's "Outreach to Vulnerable Populations for Emergency Preparedness" webinar.

SE/A Website

- Updated and or created over 30 pages in the Aug-Oct 2010 quarter.
- Updated State pages and checked links, etc.
- Updated class pages as requested by coordinators.
- Updated and added minutes, notes, etc. to BeyondtheSEA presentations
- Continued updating funded projects pages
- Continue to review website pages, etc. for Section 508 Compliance
- Began This Week @ the SE/A and updated home page every week with updated information

SEA Currents

- Distributed 61 articles to the Blog
Added new members using MAHSL list and all new members from 2009-2010 to list; currently there are 926 subscribers
- Sent out notifications to all users for each article published on the blog.