

Southeastern/Atlantic Region

Region 2

Quarterly Report

February 1, 2010 – April 30, 2010

University of Maryland, Baltimore

Date submitted: August 11, 2010

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Executive summary

Planning meeting: On February 3-4, 2010, the SE/A held a strategic planning meeting in Baltimore to gather information and ideas for regional programming for the next five years. Invited guests included representatives from all resource libraries, the oversight committee and invited guests from constituents groups across the region. The agenda included an environmental scan of health care, library, economic, technology and education trends, a report on the health care professional association interview assessment, an SE/A update, and workgroups on resource library, hospital librarians, outreach, e-science, technology, emergency preparedness, and collection retention and access. Groups discussed ideas for programming and funding, identified target groups, methodologies to reach target groups and issues and concerns facing libraries and their abilities to lend, collect and retain collections. The University of Maryland Baltimore will include the information gathered in the preparation of the next NN/LM contract proposal to ensure programs meet the needs of the region and its constituent groups.

Emergency Preparedness: February 5-11 the University of Maryland Baltimore campus was closed due to back to back snow storms. The SE/A instituted its emergency preparedness buddy system with the Pacific Northwest Region in Seattle. We changed the voice mail message, sent messages to *SEA Currents* and added a message to the SE/A website to indicate our closed status and provide the direct number for the PNR office. Our Network Access Coordinator worked with PNR to monitor requests to close DOCLINE libraries. Only one reference question was received which was answered by PNR staff. In all, the process worked smoothly. After the incident, we updated all the contact information due to a recent retirement and new hire and discovered that our internal plan needs some work.

Funding: In February and March, we completed our Year 04 funding. In all, we funded six EFTS Incentive Awards, four Community Day Awards, four Hospital Library Promotion Awards, six Express Outreach Project Awards, eight Express Library Digitization Awards, five Training Awards, and 12 Exhibit Awards. This was the first time we offered the EFTS Incentive Award and though we expected more response than we received, the response to the award was positive.

In addition to the above, we collected and review applications for year 05 outreach projects. Applicants were asked to provide full proposals by the end of April for review in early May. Express award applications were also advertised with a May 7 due date.

MedlinePlus Go Local: In February, NLM announced that it was discontinuing its support of Go Local. Seven state projects in the region are affected. The University of North Carolina and the Medical University of South Carolina plan to continue their projects since they are hosted locally. Others that were hosted at NLM are deciding to discontinue their projects or are searching for new hosting sites.

The SE/A is proud to have been a part of this venture from funding the pilot project that tested the capability to link local resources to MedlinePlus through the funding of seven state projects. In addition, we were pleased to support the many of outreach projects and exhibits that promoted Go Local throughout the region over the years and to work with the sites and those involved.

Outreach Challenge. At the end of year 04, SE/A members have provided 70 unfunded activities reaching 2,045 participants. In year 04, we added 13 activities from 13 persons in five states. We will continue the collection of activities through the end of this contract.

Task Force on Print Retention. The task force met in March in Atlanta to complete its charge. They are working on their final report to be submitted in May.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter*
Network members – full	579	585
Network members – affiliate	671	688
Libraries providing services to unaffiliated health professionals	305 (52%)*	304 (52%)*
Libraries providing services to public users	274 (47%)*	306 (52%)*
Average fill rate for resource libraries	79%	79%

Regional Advisory Committee (RAC) activities

February 3-4: The SE/A held a strategic planning meeting in Baltimore. Representatives from resource libraries, the oversight committee and invited guests attended. The agenda included an environmental scan of health care, library, economic, technology and education trends, a report on the health care professional association interview assessment, and SE/A update, and workgroups on resource library, hospital librarians, outreach, e-science, technology, emergency preparedness, and collection retention and access. Minutes of the meeting are attached (**Attachment 3**) and available on the website at <http://nlnm.gov/sea/about/planningmeetingminutes2010.pdf>

March 18: Toni attended a meeting of the SE/A Print Retention Task Force in Atlanta, GA. The committee completed its initial work and will submit a report in May.

Needs assessment and evaluation activities/data

Cindy Olney submitted the final report of the assessment undertaken to gain insight into the needs of health professionals who are unaffiliated with an academic health science or hospital library. Cindy held structured phone interviews with representatives of state or regional associations from four different health professional groups (public health professionals, nurse practitioners, physician assistants, and rural health practitioners.) The results of the interview provided information on training, communication methods, use of technology and outreach and partnership opportunities. Toni and Sheila followed up with each person called resulting in several projects and exhibits. These will be important outreach and networking partners going forward. See final report (**Attachment 4**)

February 23, March 23 and April 27: Dale attended the evaluation teleconference.

Outreach

TABLE 2. All newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
2/2/10 – 4/30/11	EFTS award	Northeast Georgia Med Center	Bickett	\$100	Incentive award
2/2/10-	EFTS award	Providence	Leone	\$100	Incentive award

4/30/11		Hospital			
2/18/10 – 4/30/11	EFTS award	Orlando Health	Harrington	\$100	Incentive award
2/22/10 – 4/30/11	EFTS award	Blount Memorial Hospital	Marcum	\$200	Incentive award
2/22/10 – 4/30/11	EFTS award	McGuire Veterans Adm Med Center	Herandez-Kurtulus	\$200	Incentive award
2/22/10 – 4/30/11	EFTS award	Univ of AL Tuscaloosa	Williams	\$200	Incentive award
3/1/10-2/28/11	Relay for Dogs	American Cancer Society	Miles	\$5,000	Community Day
3/1/10-2/28/10	Safety Fair	University of Miami	Paulaitis	\$4,900	Community Day
5/1/10-4/30/10	Storm Warning	University of South AL	Robertson	\$4,815	Community Day
4/1/10-3/31/11	Planning for the worst through expansion	Columbus Regional Healthcare System	Miles	\$5,000	Community Day
2/12/10-4/30/10	Tips for Health exhibit at 4 campuses	Mercer University	Deng	\$2,000	Exhibit Award
2/23/09-9/30/10	Exhibit at NASW-MD Spring Conference, National Council on Alcoholism and Drug Dependence of Maryland Conference and NASY-MDD fall conference	Univ of Maryland Baltimore	Solomon	\$2,000	Exhibit Award
2/25/10-6/30/10	Exhibit at the Georgia Medical Association meeting, June 9-12, 2010	Morehouse School of Med Lib	Henderson	\$2,000	Exhibit Award
3/3/10-3/31/10	Exhibit at the Rural Health Conference, March 24-15, 2010, Montgomery, AL	Univ of South AL	Britton	\$1,226	Exhibit Award
3/5/10-6/30/10	Exhibit at Appalachian Mountain Veterinary Conference, June 24-27, Asheville, NC	NC State Univ	Alpi	\$1,985	Exhibit Award
3/29/10-11/30/10	Exhibit at the 2010 TN Rural Health Association, Nov. 17-19, Pigeon Forge, TN	East TN State Univ	Wallace	\$1839	Exhibit Award
3/30/10-9/30/10	Exhibit at the 2010 TN Public Health Association Educational Conference, Sept 15-17, Franklin, TN	East TN State Univ	Cook	\$1685	Exhibit Award
4/8/10-11/30/10	Exhibit at the 2009 Georgia Association of Primary Health Care	Mercer School of Medicine	Bridges	\$1,080	Exhibit Award
4/22/10-10/31/11	Host Harry Potter exhibit at 3 sites, Mobile, AL, September 5 – October 16, 2010	Univ of South Alabama	Rossini	\$2,000	Exhibit Award
4/29/10-	Exhibit at the Remote Area	ETSU	Wallace	\$2,000	Exhibit Award

10/31/10	Medical Volunteer Corps event, October 8-10, 2010, Bristol, TN				
4/29/10-8/31/10	Exhibit at the Remote Area Medical Volunteer Corps event, August 14-15, 2010, Erwin, TN	ETSU	Cook	\$2,000	Exhibit Award
4/29/10-8/31/10	Host Harry Potter exhibit, University of Central Florida, July 11 – August 21, 2010, Orlando, FL	University of Central Florida	Dexter	\$2,000	Exhibit Award
3/3/10-4/30/11	HCIL Consumer Health Informatics Workshop, College Park, MD	UMD School of Information Studies	Xie	\$1,000	Training Award
3/1/10-3/31/10	Provide Technology Planning for Health Sciences Librarians Class at GHSLA meeting, March 2010	Georgia Health Science Library Association	Nolan	\$892	Training Award
3/22/10	Provide Technology Planning for Health Sciences Librarians Class at MAC/MLA meeting, October 2010	Mid-Atlantic Chapter, MLA	Alpi	\$1,000	Training Award
3/30/10-4/30/10	DCAHSL – SLA training class	DCAHSL	Scarborough	\$110	Training Award
4/22/10-10/30/10	Classes for seniors	Vida Senior Centers	Mejia	\$1,000	Training Award
4/1/10-3/31/11	Increasing patient use of consumer health resources	Northeast GA Med Center	James	\$5,000	Hospital Library Promotion Award
3/1/10-2/28/11	Stick with the Library. It's easy.	Moses Cone Health System	Mackler	\$2,986	Hospital Library Promotion Award
4/1/10-3/31/11	Mobile Librarian Outreach	Mary Washington Hosp	Hilliard	\$1,392	Hospital Library Promotion Award
5/1/10-4/30/11	Past to Presenting – Promoting Library Services	St. Elizabeths Hospital	Jernigan-Pedrick	\$3,499	Hospital Library Promotion Award
5/1/10-4/30/11	To Your Health! A Salud!	Virginia Hospital Center	Butler	\$5,943	Express Outreach Award
5/1/10-4/30/11	Senior Health Information Project	Greenville County Library System	Johnson	\$5,561	Express Outreach Award
3/1/10-2/28/11	Health Action Summit 2	AL Health Libraries	Smith	\$1,750	Express Outreach Award
3/1/10-2/28/11	Promoting clearer communication between health professionals & patients	University of South Alabama	Clanton	\$6,000	Express Outreach Award
3/1/10-	Pungo District Hospital	East	Coghill	\$2,762	Express Outreach

2/28/11	Library Improvement	Carolina Univ				Award
3/1/10-2/28/11	Increasing Health Knowledge with Multimedia Computer-Assisted Education	Univ of Virginia	Near	\$6,842		Express Outreach Award
3/1/10-2/28/11	Digitize medical theses	Med Univ of SC	Hoffius	\$5,000		Express Digitization Award
3/1/10-2/28/11	Convert educational videos	American Psychological Association	Breckler	\$4,880		Express Digitization Award
4/1/10-3/31/11	Digitize medical ephemera	Univ of SC	Whitaker	\$4,200		Express Digitization Award
4/1/10-3/31/11	Digitize association historical photographs	SPPAHX	Ledbetter	\$5,000		Express Digitization Award
4/1/10-3/31/11	Digitize association historical materials	AWHONN	Embrey	\$5,000		Express Digitization Award
5/1/10-4/30/11	Digitize mental health historical materials	University of South Florida	Hanson	\$5,000		Express Digitization Award
5/1/10-4/30/11	Digitize historical/founding documents of med school	Florida International University	Kim	\$4,833		Express Digitization Award
3/1/10-2/29/11	Digitize materials of Hall County School of Nursing	Northeast GA Med Center	Bickett	\$5,000		Express Digitization Award
5/1/10-4/30/11	Technology Fair, Fall 2010	Med Univ of SC	Mauldin	\$4,800		Technology Awareness Award
10/1/07-12/31/10	Evidence-based Information Training and Delivery Project, Phase II	East TN State Univ	Wallace	\$40,000		Outreach Project
5/1/10-4/30/11	MedlinePlus: Orientation and Instruction	East TN State Univ	Stoots	\$40,000		Outreach Project

Update of ongoing major projects (funded at ≥ \$15,000)

East Tennessee State University - *Appalachian Underserved Healthcare Providers Evidence-based Information Training and Delivery, Phase 2 Project*

Summary of Activity: The PDAs, chargers and ePocrates licenses have been ordered and received, and the project team is ready to go out into the community. The project assistant has been hired and is in place. The team continues to work with the Tennessee Hospital Association in an effort to have them join as a major partner, and is working on podcasts as a secondary method to provide training for the PDA recipients.

University of Virginia – *NN/LM National Emergency Preparedness Plan Coordination*

Summary of Activity: Created and distributed a new promotional brochure for the Plan—“Library Closed: How to Make a Quick Switch from Onsite to Offsite Service Provision in an Emergency.” Revised training materials and coordinated provision of MLA CE credit for it. Toolkit usability study underway. Updated and maintained toolkit. Taught “A 10-Step Approach to Service Continuity Planning” at the SE/A funded workshop, “*It’s the Big One, Elizabeth!*” *Helping NC Hospitals Plan for Information Access Following a Disaster* in North Carolina and to the MAR.

University of Miami – Librarians and DOCS

Summary of Activity: During this quarter project staff purchased items to be used at the health fairs. The Calder librarians partnered with Barbara Moyer, one of the key Miami-Dade Public Library contacts, to present a poster entitled *Connecting for Consumers: Health Information Partnerships between Medical and Public Librarians* at the Florida Library Association conference on April 7, 2010. For the patients surveyed at the three fairs in the second quarter of 2010, 100% said they would use MedlinePlus and MedlinePlus in the future, as compared to 89% at the same three fairs in 2009.

University of South Carolina – Linking South Carolina Free Clinics to Quality Health information

Summary of Final Report: The University of South Carolina School of Medicine Library fulfilled their project objectives to increase awareness and use of MedlinePlus at four free clinics in South Carolina and to enhance patient education efforts by installing equipment at four free clinics in South Carolina. Their partners included: Greenville Free Medical Clinic, St. Luke's Free Medical Clinic, Good Samaritan Clinic, and Mercy Medicine Clinic.

Flagler Hospital: Promoting Community Care through Access to Electronic Health Information

Final Report: The Flagler Hospital Medical Library developed and implemented an electronic health information kiosk area at Flagler Hospital for patients, families and community members. Specifically, computer kiosks were placed in the 7th Floor Medical-Surgical patient waiting area and patients, families and community members were able to access electronic health information resources. During project period, 24 sessions were provided for the community and staff attended five exhibits. A valuable partnership was developed with the local public library and will be sustained.

George Washington University: HIPS 4

Summary of Final Report: During HIPS 4, October 1, 2008 through March 31, 2010 (including a pre-award period during summer 2008), HIPS sponsored the following activities, organized into trainings (mostly hands-on computer classes), outreach (street tables and health center visits to increase awareness of health information resources), planning (grants management, curriculum development, selection of mini-granted organizations), and dissemination (presentations on our work to others).

HIPS 4 conducted the following activities:

- *229 training sessions for 1788 people (includes repeat participants):*
workshops for mini-granted organizations, adult education learners, workforce development program students, teens, health center patients, and the public
- *74 outreach activities for 2512 people:*
visits to health centers, street outreach about HIV, health fairs
- *74 planning meetings with 286 people (includes repeat participants):*
meetings to plan curriculum and activities for the Academy of Hope, other organizations, ISCOPE service learning students, and grant management
- *7 dissemination events for 230 people:*
presentations on health literacy to health professional students, MLA/MAC meeting, adult literacy teachers, public health workers, and a blog

Total of 384 events for 4816 people over 782 hours

East Tennessee State University – Color my World Healthy

Summary of Activity: "Color My World Healthy" at Carver was able to start an educational process with the seniors, kids and teens that helped them to appreciate easy access to healthcare information. This opened up a world of learning to those that have had little opportunity over the years. Correct understanding of medical diseases and conditions. How they affect your minority population. Early prevention and its benefits, adults taking responsibility for teaching the children, Kids and Teens taking

responsibility for themselves, and most importantly, a commitment to the future. This has led to widespread community awareness. The impact of the project on the library was tremendous. It gave the community access to healthcare information never before available to them on this level. It brought understanding of health information to them in a non-intrusive, non-intimidating way. It was said by the Johnson City TN, Mayor, that the "Color My World Healthy" library was the first of its kind in the Tri-Cities area". The ETSU Medical Library and the Quillen College of Medicine have long been known for teaching and instruction of medical faculty and students, but this project brought teaching and instruction to a more personal level by reaching the community in areas of disparities that affect health in the minority populations. Carver Recreation Center presented project staff with a "Friends of Carver" 2009 plaque in recognition of the "Color My World Healthy" library and the impact it has had on the community. The library also opens up teaching opportunities for medical students, physicians, nurses, faculty and staff of the College of Medicine.

Delta State University – *Clarksdale Diabetes & Metabolism Center*

Summary of Activity: The following numbers are from February 11, 2010 thru April 30, 2010. CHF- 63 COPD- 16 Diabetes- 47 Sickle Cell- 0 In February 2010 after review of data, it was noted that the Sickle Cell patients were having recurring admissions. Much discussion followed as to the validity of continuing to supply education materials to the same patients repetitively. Under the guidance and approval of the medical director, it was decided to stop delivering educational packs to all sickle cell patients unless specifically requested by staff. As an education alternative, a diabetes education pack was designed to be given to each diabetic admitted to the facility. There were no meetings or other activities reported during this time period.

Rural Medical Services – *Popular Theater: Education Farm workers through entertainment*

Summary of Activity: During this quarter, RMS was fortunate to work with Douglas Cherokee, Education Center Program. They have an after school program for at-risk children and the theater group was asked to present at parent meetings at 4 Elementary Schools. The majority of those in attendance fell into our target audience, Hispanic families. Rick Wallace, from ETSU, reported on the RMS project at the Medical Library Association's annual meeting and it was very well received. There was a disappointment - RMS got approval to move some funds from personnel to receive training from a Honduran professional, Ismael Bavalacqua. There was a problem with his VISA that was not resolved before the grant cycle ended. Therefore, those funds were never spent. RMS has requested an extension for their project and, if approved, will be trying to reschedule Mr. Bavalacqua's visit.

Mountain AHEC - *Healthy Kids in Western North Carolina*

Summary of Activity: This quarter the project manager has done extensive emailing, phone calling and outreach in our Western North Carolina counties. At this point, information from 15 of the 16 counties and the Eastern Band of Cherokee Indians (EBCI) has been added to the online spreadsheet. Contributions from counties are from Health Departments, Healthy Carolinians, and NC Cooperative Extension agents (family, nutrition, 4H or youth). For the EBCI the contributions are from the Cherokee Life Center. The one county yet to report data is Clay. For ease of entering information into the online spreadsheet the project manager created an online entry form. Information entered into the online form goes in to a separate spreadsheet that is reviewed before copying and pasting the data in to the "live" spreadsheet. As part of the project evaluation the manger set up Google Analytics to track wiki/web page usage.

University of Maryland – College of Information Studies – *Collaborative Computer Training to Improve Older Adult's e-health literacy: a pilot study*

Summary of Activity: During the 3rd quarter of this project, project staff offered 11 computer training classes for older adults at the Hyattsville and New Carrollton Branch Libraries of the Prince George's County Memorial Library System (PGCMLS), focusing specifically on the collaborative learning approach. In addition, they offered one class at the Gwendolyn Britt Senior Activity Center in North Brentwood, Maryland. Each of these classes involved 16 hours of computer training over a period of 4 weeks. A total of 75 older adults participated in these classes during this quarter. During this quarter, contact was also initiated with the administrators and staff of the Gwendolyn Britt Senior Activity Center to start a new partnership with this Senior Center.

University of South Alabama- *Empowering Health Ministry Leaders*

Summary of Activity: Health Ministry Leaders (HML) were oriented to the computer and the Internet. Training was held on various topics. Health check tools were distributed and training was provided. Because many of the trainees were not familiar with the features of the netbook computers, weekly computer classes were held for the health ministry leaders. To enhance communication, each HML set up a Gmail account and an iGoogle account. Monthly meetings were held with the HMLs and the community health advocates from the Center for Healthy Communities. Meeting topics included MedlinePlus training and training on OurHealthMinistries, an electronic health record and communication tool. A representative from *Via!* Health and Fitness also presented about the resources and programs available through that organization and Dr. Sharon Fruh from the USA College of Nursing presented information about her project that helps families focus on family meals. Also, Patient Resource Guide published by a local hospital was distributed as was information on a local charitable pharmacy. Health check tools were received and distributed. Training was provided by the vendors and follow-up training is available from Alethea Hill, College of Nursing, a consultant for this project.

Western Maryland Area Health Education Center - Western Maryland/West Virginia Rural Outreach

Summary of Activity: The project librarian coordinated this quarter's activities due to the medical leave of the designated project coordinator. A presentation was developed and held at the West Virginia Library Association Spring Fling on 4/8/10 in Flatwoods, WV. In addition to the presentation, the SE/A office provided much-appreciated materials to hand out at the Spring Fling. A proposal was submitted for another WV Library Association event, the fall conference to be held in Roanoke, WV October 12-14, 2010. Needs assessment sessions have been scheduled for seven WMAHEC caucuses: Dietetic, Nursing, Nurse Practitioner, Occupational Therapy, Physical Therapy, and two Social Work caucuses, and the school librarians and health occupations science teachers at Frankfort High School and the Mineral County Technical Center have been contacted to schedule training. Due to snow days taken this spring, these training sessions may not be held until fall 2010.

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
April 15	Kelly	NLM and NN/LM update at the GalN meeting	Macon, GA	25	In-person
Feb. 1	Ottosen	Beyond an Apple Interactive Session #2 – Marketing and Elevator Speech Assignment	Online via Adobe Connect	8	Distance education
April 23	Ottosen	Combatting Information Fatigue online class	Online via Moodle	32	Distance education
April 14	Patterson	African American Community Health	Atlanta, GA	30	In-person
April 29	Patterson	No Comprende	Jackson, MS	53	In-person
April 30	Patterson	No Comprende	Jackson, MS	94	In-person
April 15	Prince	M-Powering Medicine (two classes)	San Juan, PR	22	In-person
March 3	Snow-Croft	Public Health on the Web	Baltimore, MD	4	In-person
March 4	Snow-Croft	Grant Proposal Writing	Baltimore, MD	6	In-person
April 1	Snow-Croft	Keeping up with PubMed	Baltimore, MD	6	Distance education
April 22	Snow-Croft	Patient Safety Resource Seminar	Nashville, TN	11	In-person
April 23	Snow-Croft	PubMed for Experts	Nashville,	20	In-person

			TN		
March 19	Yancey	GHSLA Consumer Health Panel	Augusta, GA	22	In-person
March 20	Yancey	EBP in Magnetic World	Augusta, GA	4	In-person
April 14	Yancey	PubMed for Experts	Fairfax, VA	12	In-person

TABLE 4. Exhibits

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
Feb. 16-18	With NLM and SIS: Public Health Association	Preparedness Summit 2010	Atlanta, GA
March 13-16	American College of Cardiology	ACC Summit	Atlanta, GA
March 23-27	Public Library Association	Annual Meeting	Portland, OR
RML REGIONAL/STATE/LOCAL EXHIBITS			
April 12-13	North Carolina Nurses Association	NP Spring Summit	Asheville, NC
April 21	University of Maryland Baltimore	@Hand Symposium	Baltimore, MD
April 25	St. Elizabeth's Hospital	Open House	Washington, DC
April 29-30	South Carolina Dental Association	Annual Session	Myrtle Beach, SC
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			
Feb. 19-21	Alabama Society of Physician Assistants	Annual Meeting	Birmingham, AL
Feb. 21-26	North Carolina Academy of Physician Assistants	Winter Conference	Durham, NC
March 20	Greektown Community Association	Health Fair	Baltimore, MD
March 24-25	Alabama Rural Health Association	Rural Health Conference	Prattville, AL
March 26	National Association of Social Workers – Maryland Chapter	Spring Meeting	Baltimore, MD
April 10	Annapolis Senior Activity Center	Caregivers Conference	Annapolis, MD
April 13-15	Alabama Library Association	Annual Meeting	Huntsville, AL
April 16-17	Maryland Association of Christian Home Educators	Curriculum Fair	Frederick, MD
April 19	Maryland Dietetic Association	Annual Meeting	Linthicum, MD
April 21	National Council of Alcoholism and Drug Dependency – Maryland Chapter	Annual Meeting	Baltimore, MD

Actionable feedback received from exhibit visitors

There is no feedback to report.

MedlinePlus Go Local

In February, NLM announced that it was discontinuing its support of Go Local. Seven state projects in the region are affected. The University of North Carolina and the Medical University of South Carolina plan to continue their projects since they are hosted locally. Others that were hosted at NLM are deciding to discontinue their projects or are searching for new hosting sites.

TABLE 5. Publications and resources developed by RML staff

Date completed/ published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
April	Kelly/Yancey	A Regional Advocacy Program for Hospital Librarians	MLA News Vol 50(4), April 2010	Out of scope
March 15	Ottosen	Prescription for Success online class updated	Class content	Out of Scope
April 12	Ottosen	Canny Consumer class online and in-person updated and renewed with MLA	Class content	Yes
April 22	Ottosen	Combatting Information Fatigue class online and in-person updated and renewed with MLA	Class content	Yes
March 1	Snow-Croft	Public Health on the Web: 2 hour overview of 4 hour class	In person class	Non MLA certified version of class for medical librarians
Feb. 18	Yancey	Loansome Doc Basics	Brochure	Yes

Staff activities:

February 8: Dale conducted a site visit to the University of South Carolina, School of Medicine Library in Columbia, SC.

February 10: Dale conducted a site visit to the Medical University of South Carolina Library in Charleston, SC.

February 11: Colette attended the Web-STOC Technical Update.

February 16: Nancy and Terry participated in a *Twitter for Nonprofits* webinar.

February 17: Nancy and Terri had a conference call with Monique Caston, Charima Young and Jesse Greene of HUD's Neighborhood Networks to discuss plans for working together this year.

February 17: PJ attended DOCLINE: Routing Tables online training.

February 18: Terri attended the Go Local teleconference.

February 19: Nancy met with Nicole Pare at the Johns Hopkins University Center for American Indian Health (CAIH) to discuss funding possibilities and the possibility of Nicole including some MedlinePlus instruction or the *Native American Health* class in her curriculum.

February 22: PJ attended PubMed training at NLM, Bethesda, MD.

February 22-23: Dale attended *Answering the Right Questions: Data Collection for Health Information Outreach*, a course taught by the OERC in Chicago, IL.

February 23-24: Nancy and PJ attended NLM Gateway and ToxNet classes at NLM.

February 19: Janice attended the NN/LM teleconference concerning emergency back-up reference services for NLM. The web form referring reference questions to the RMLs was reviewed.

February 24: Janice and Terri attended the NC HealthInfo steering committee meeting in Chapel Hill, NC. Sustainability plans and future funding needs were discussed.

February: Toni attended the NN/LM outreach coordinators teleconference.

March 2: Staff attended the NN/LM teleconference covering G08 funding, DIMRC initiatives, NLM new communication vehicle and Go Local demise.

March 3-5: Dale attended the EDUCAUSE webinar, *Mobile Learning 2.0: The Next Phase of Innovation in Mobility*.

March 4: Nancy attended a follow-up meeting for the Medical Religious Partnership Symposium that was held in November at Hopkins Bayview Medical Center. Many of the pastors, health professionals and community organizers who attended the November symposium were in attendance to discuss progress and unmet needs. The symposium was evaluated and plans were made for further tracking of progress and the next follow-up meeting.

March 5: Janice attended a call on the NN/LM emergency preparedness plan with the NNO and associate directors. We reviewed the plan, use of the back-up plans, and future directions.

March 5: Sheila attended an NN/LM Outreach Connections Wiki Subcommittee teleconference.

March 5: The RFP for the 2006-2011 NN/LM contract was released. The HS/HSL sent a letter of intent to NLM.

March 8: Janice met by teleconference with staff from Florida State University to discuss future plans for the Florida Consumer Health Information Network and outreach in the panhandle.

March 9: Terri attended Go Local teleconference.

March 15: Sheila met with John Bramble, NN/LM MCR, for an Adobe Connect training session to teach *Librarians are from Mars, Vendors are from Venus*.

March 17: Nancy hosted the Beyond the SEA webinar with guest speaker, Dr. Erin Dunbar, who shared her *Healing Begins with Knowledge: The Increasing Importance of Health Care Literacy in the Medical Team* presentation.

March 18: Nancy participated in AHRQ's *Ensuring Cultural Competence across Care Settings* Webinar.

March 23-27: Nancy and Terri attended the Public Library Association Conference and also exhibited with PNR staff.

March 24: Janice and PJ attended the MLA webconference *Now's the Time: Understanding the Electronic Health Record Maze and Health Sciences Librarians' Role*.

March 29-30: PJ attended *It's the Big One Elizabeth!* emergency planning sessions for hospital librarians in Charlotte and Raleigh, NC. The sessions included guest speakers including Dan Wilson's 10 Step

class. The sessions were funded by an SE/A planning award to assist hospital librarians to develop emergency and buddy plans.

March 30: Terri met with Barbara Price of the Mississippi Library Commission via phone to plan for August classes.

March 31: Nancy attended a Hopkins Bayview Medical Center outreach class for seniors at the Reisterstown Senior Center in Maryland. It was instructed by Christianne Caulfield-Noll who instructs the classes as part of an SE/A award.

March: Toni attended the NN/LM outreach coordinators teleconference.

April 1: Terri attended a web meeting of Healthy People 2020.

April 2: Nancy had a conference call with Monique Caston and Charima Young from HUD's Neighborhood Networks to discuss train-the-trainer classes for Neighborhood Network staff so they can train residents of their multifamily housing units on finding and using reliable health information. Nancy also had a conference call with Heidi Minkin and Dr. Richard Bennet from Hopkins Bayview regarding outreach ideas for their Medical Religious Partnership and funding questions about the project.

April 6: Staff attended the NN/LM teleconference on web portal information and MedlinePlus emailing lists.

April 7: Nancy, Terri and Sheila participated in HS/HSL's *Mobile Device Show & Tell*. The session was to introduce staff to mobile applications for librarians and those they serve.

April 8: Terri attended the AHRQ web conference on *Health Information Technology for Patient Empowerment*.

April 9: Nancy participated in a *Spanish for Healthcare Professionals* webinar.

April 15: Sheila attended the webinar *Making the Most of Research Resources for Health Services Research (HSR): PubMed and CER*.

April 20: Sheila attended the NLM PubMed Search Clinic webinar: *Building a Better Search*.

April 20: Toni attended the first teleconference of the NN/LM Exhibit Design Working Group.

April 21: Janice, PJ, and Nancy attended the @Hand mobile technology symposium at the University of Maryland Health Sciences & Human Services Library. They symposium was funded by an Express Technology Awareness Award and featured speakers who introduced mobile technology uses and applications in health care.

April 22: Terri and Toni attended the Outreach teleconference. Nikki spoke about Moodle.

April 23: Toni and PJ met with JingPing Zhang, the university librarian at Marshall University, via web meeting to discuss LinkOut.

April 27: Janice and PJ attended the South Carolina planning meeting on the role of public libraries in community disaster response. The very successful program featured guest speakers who highlighted the roles the libraries and workgroups of librarians and local and state emergency management systems personnel determined the many roles the public library can play in their communities before, during and after events.

February-April: PJ attended monthly NN/LM DOCLINE teleconferences.

February-April: PJ attended monthly NLM disaster outreach teleconferences.

February-April: Sheila contacted several of the health professional associations that participated in our focus interviews. The results of these contacts include an invitation to provide a training session at the fall meeting of the Tennessee Public Health Association and a potential session at the Mississippi Public Health Association meeting.

February-April: Dale served on the NN/LM OAR Working Group for the evaluation and renovation of the OAR reporting system and the PHPartners.org editorial board.

February-April: Colette updated or created 44 pages on the NN/LM SE/A website.

Dale was accepted to attend the Woods Hole Institute in the fall.

Toni recruited a speaker, Kelvin Watson from the National Agricultural Library to present at the morning business meeting of the African American Medical Library Alliance at the annual meeting of the Medical Library Association and agreed to present at the conference.

A short autobiography of Sheila's career path in health sciences librarianship was published in *The Accidental Health Sciences Librarian*, by Lisa A. Ennis and Nicole Mitchell, and a copy was received during this quarter.

SEA Currents statistics:

118 RSS subscribers on average to *SEA Currents* (via Feedburner)
863 email subscribers to *SEA Currents* (via notify plugin)
981 total subscribers to *SEA Currents*