

**Southeastern/Atlantic Region**

**Region 2**

**Quarterly Report**

**May 1, 2009 – July 31, 2009**

**University of Maryland, Baltimore**

**Date submitted: November 2, 2009**

## Executive summary

**Personnel:** Mandy Meloy, community outreach coordinator, resigned her position on June 12 to take a position at the University of Wisconsin. Recruitment for her replacement began in June. We hope to have a new person starting in the fall.

In June, Terri began teleworking from North Carolina. She is in contact with staff and SE/A members through Skype and other telecommunication methods.

In June, the UM,B furloughs ended for all SE/A staff. At the end of the quarter, there was no talk of further furloughs for the fall but with tight state budgets, the future is uncertain.

Performance evaluations were completed for all faculty and staff of the SE/A in accordance with UM, B regulations.

**Assessment:** In June, the SE/A began an assessment with members of its five regional advisory committees. The purpose of the assessment was to ascertain whether the new structure of having program committees was working to achieve the objective of getting more member involvement in regional programs and to learn about member satisfaction with the structure.

An online evaluation form was sent to 59 current and former members of the committees. Thirty-six (61%) completed the form. Of those responding, 94% strongly or somewhat agreed that they knew what was expected of them as a member of a committee. 94% or greater strongly or somewhat agreed that the size, composition, number of meetings, and meeting virtually were adequate to conduct business. 97% agreed strongly or somewhat that their opinion on regional matters was valued by the SE/A. 97% of respondents strongly or somewhat agreed that having program advisory committees was a good approach for network members to provide input and feedback on regional programs.

The members were asked also to comment on ways the SE/A could improve the committee experience. The SE/A will use the comments going forward to improve communication between meetings, distribute minutes more widely and keep to the proposed schedule of at least two, if not more, virtual meetings each contract year.

Talks with C.O. Evaluation Consulting began to perform an assessment of the health information needs of unaffiliated health professionals in the region to learn about the best ways to deliver information and training to these groups. The primary project will collect information through phone interviews with representatives of state or regional associations for four different health professional groups (public health professionals, nurse practitioners, physician assistants, and rural health practitioners). Approximately 16 interviews (4 per profession) will be conducted through December.

**Advocacy:** Janice presented a poster on regional advocacy initiatives at the Medical Library Association meeting in Honolulu. She had lots of interest in our programs and a request to write up the program for an article in *MLA News*.

MJ and Janice continued their visits to new resource library directors. In June they visited Judy Burnham and the staff of the University of South Alabama. On June 25, Janice attended the dedication of the new consumer health education center at the Carver Recreational Center. The CHEC was funded in part by an SE/A outreach project with the East Tennessee State University Quillen Medical Library.

**Outreach:** Year 04 express award funding was announced in May. We offered express awards for exhibits, training, outreach, technology improvement, digitization, follow-up, planning and assessment, welcome and community day. Applications for each are due in August. We also reviewed applications received for our larger outreach projects. Ten applicants were notified to submit full proposals. In addition, four technology awareness conference awards were funded from applications received.

## Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter*
Network members – full	557	581
Network members – affiliate	620	607
Libraries providing services to unaffiliated health professionals	261 (46.8%)	264 (45.4%)
Libraries providing services to public users	284 (50.9%)	288 (49.5%)
Average fill rate for resource libraries	81%	81%

### Regional Advisory Committee (RAC) activities

May 10, 2009 A questionnaire to assess the structure of the regional advisory committee was sent to all current and past members from this contract period. The results of the survey showed that 97% of respondents agreed strongly or somewhat that having program advisory committees was a good approach for network members to provide input and feedback on regional programs.

July 14, 2009 The Emergency Preparedness Regional Advisory Committee met in Tampa, FL. Dan Wilson chaired the meeting. Representatives from all states except SC were present. The agenda covered an update and progress report on the national plan, state updates and progress plans including a report from SC, a train the trainer session on **10 Steps Approach to Service Continuity Planning**, and discussion of regional issues and goals for 2009-2010. See <http://nnlm.gov/sea/about/rac/emergency/>

### Needs assessment and evaluation activities/data

An assessment of how best to identify and work with the region's unaffiliated health professionals is under development. Cindy Olney of CO Evaluation Consulting will assist with the development of the assessment tool and conduct phone interviews with leaders of 16-20 health professional state associations to include rural health, nurse practitioners, physician assistants and public health. An August start date for the phone interviews is planned.

Dale attended the evaluation teleconferences on May 26, 2009 and June 23, 2009.

## Outreach

TABLE 2. Newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
5/1/09-4/30/10	Technology speaker at 2009 annual meeting, October, Memphis, TN	Southern Chapter of MLA	Nollan	\$4961	Technology/Electronic Health Information Awareness Award
5/1/09-4/30/10	Technology speaker at 2009 annual meeting, October, Atlantic City, NJ	Mid-Atlantic Chapter of MLA	Douglas	\$2500	Technology/Electronic Health Information Awareness Award
5/1/09-4/30/10	Cybercafe and classes at the 2009 Mississippi Public Health Association meeting, September	MS Public Health Association	Daughdrill	\$5,000	Technology/Electronic Health Information Awareness Award

7/1/09-6/30/10	Technology fair	East Tenn State Univ	Qui	\$4980	Technology/Electronic Health Information Awareness Award
8/1/09-7/31/10	Statewide emergency preparedness and continuity of service planning meeting	ALHeLA	Li	\$6,000	Express Planning and Assessment Award
5/4/09-6/30/09	Exhibit at 2009 Allendale Community Leadership Conference	MUSC	May	\$757	Exhibit award
5/5/09-6/30/09	Exhibit at 2009 Aiken Community Leadership Conference	MUSC	May	\$892	Exhibit award
5/5/09-6/30/09	Exhibit at the 2009 Tennessee Osteopathic Medical Association meeting, Chattanooga, TN, June 3-7, 2009	Lincoln Memorial University	Travis	\$1,356	Exhibit award
5/12/09-9/30/09	Exhibit at Georgia Rural Health Association meeting, Young Harris, GA, September 21-23, 2009	GA Statewide AHEC Network	Ballance	\$2,000	Exhibit award
5/12/09-6/30/09	Exhibit at the Maryland Academy of Physicians Assistants meeting, June 17-23, 2009, Ocean City, MD	University of Maryland, Baltimore	Solomon	\$1,950	Exhibit award
5/26/09-11/30/09	Exhibit at Georgia Academy of Family Practitioners Scientific Assembly, November 12-13, 2009, Atlanta, GA	Mercer Medical Library	Krampl	\$2,000	Exhibit award
5/29/09-10/31/09	Exhibit at the Georgia Nurses Association Convention	Mercer Medical Library	Nelson	\$1,962	Exhibit award
6/7/09-10/31/09	Exhibit at Fiesta 2009, Birmingham, AL, October 2009	Alabama Health Libraries Assoc.	Hogan-Smith	\$1,580	Exhibit award
7/2/09-8/30/09	Exhibit at Alabama Chapter, American Physical Therapy Association, Aug.21-22, 2009, Birmingham, AL	Alabama Health Libraries Assoc.	Burnham	\$1,894	Exhibit award
7/2/09-10/31/09	Exhibit at the Hispanic Festival and Health Fair, Mayo, FL, October 4, 2009	Three Rivers Library System	Hunter	\$1828	Exhibit award
7/6/09-09/30/09	Exhibit at the Black Family Reunion Celebration, Washington, DC, September 12-13, 2009	George Washington Univ	Sullo	\$1750	Exhibit award
7/24/09-8/31/09	Exhibit at La Fiesta del Pueblo 2009	Univ of North Carolina	Silbajoris	\$1873	Exhibit award

5/4/09-10/31/09	Web 2.0 class at 2009 MAC meeting	Mid-Atlantic Chapter/MLA	Hammond	\$600	Training award
6/23/09-9/30/09	2 training session on post traumatic stress disorders in returning veterans, GA Rural Health Association meeting, Young Harris, GA	Three Rivers AHEC	Fielder	\$600	Training award
7/23/09-04/30/10	Translation into Spanish. three courses on online health information for the Health Services Training Project in AL	United Cerebral Palsy of Greater Birmingham	Edwards	\$600	Training award
7/27/09-4/30-10	African American Men's Health classes	Georgetown County Diabetes CORE	Linnen	\$600	Training award
5/1/09 – 4/30/09	Clarksdale Diabetes and Metabolism Consumer Health Education Center	Delta State	Davis	\$30,000	Outreach Project
7/1/09-6/30/10	Collaborative Computer Training to Improve Older Adults' E-health Literacy: A Pilot Study	University of MD, College of Info Studies	Xie	\$40,000	Outreach project

**Update of ongoing major projects:**

**University of Maryland – College of Information Studies – *Promoting Health and Literacy among Older Adults: Computer Training in Public Libraries***

Summary of Activity: Continued training classes at Hyattsville and New Carrollton branch libraries.

Final Report: This project aimed to provide computer training to help older adults learn to use the Internet to access reliable health information. Two hundred and six older adults participated in the project. Most participants were female (73%), African American (55%), or had high school or some college education (60%). A notable portion of them had yearly household incomes of less than \$20,000 or were non-native English speakers (21% and 15%, respectively). Participants had overwhelmingly positive feedback on literally all aspects of the training, including the 2-hour length of each class session, twice a week class frequency, class size (no more than 7 trainees per class), handouts, and hands-on practice. Almost everyone reported that they had learned a lot from the training and would recommend the course to peers. For participants who completed both the pre- and post-training questionnaire, dependent t-tests indicated that computer anxiety significantly decreased from pre to post training, while computer interest and efficacy significantly increased. Independent tests comparing participants who only completed the pre-training questionnaire to those who completed both the pre- and post-training questionnaire revealed that there were no statistically significant differences between these two groups in pre-training computer anxiety, interest, and/or efficacy measures. Changes in health-related behaviors: Most participants (75%) reported that what they had learned from the training had affected their health-related decisions. About half (48%) of the participants reported that they changed the way they took medicine because of something that they had learned from the training. A notable portion (21%) of our preliminary study participants reported that, since the start of participating in the training, they had already taken the information learned from the training to discuss with their health care provider at least once. Considering that the training lasted for just four weeks, during which time many participants did not have any doctor's appointments, it is likely that an even higher percentage of participants would use the information learned in the training to participate more actively in their own healthcare in the future. In fact, another 76 percent

of participants indicated that they did plan to or “probably” would do so in the near future. These findings are promising in that they a) suggest that these older adults transferred information acquired during training to daily life activities, and b) encourage the formal evaluation of changes in daily life activities and cognitive function (i.e., transfer) that may be associated with engagement in this type of intervention.

**West Virginia University Center on Aging - E-HELP – Elder Health Education in Libraries Project**

Summary of Activity: While this report continues to provide the information provided in the last updated report, it should be noted that activities during this period have centered on the extension request and getting those issues resolved. A second extension was prepared and submitted in May, and it was discovered that there had been a lapse on the first extension request that had been submitted to OSP and to UM Baltimore. While contact personnel were aware of the request and had given their provisional approval, no formal approval was received from the WVU OSP office. They had also been provided with the memo requesting the extension. Those issues seem to be resolved, and the second extension, through December, 2009 was approved and the Center on Aging is currently waiting for the Green Sheet to arrive from OSP to signify the finalization of the process. In the meantime, a demonstration presentation has been set up for the Hardy Co. Senior Center, for their seniors to interact and review the modules for feedback purposes. It is scheduled for July 15th in Moorefield, WV. Seniors will receive a presentation on the modules and project, and will be able to interact with the modules on laptops provided for the session. A feedback discussion will be held after to garner important thoughts that the seniors may have regarding the modules. The first librarian trainings are being scheduled for August, 2009 and will run through September, with the large annual librarian conference being held in October. Arrangements are being made to present at that conference.

**University of North Carolina Chapel Hill – Automatic Metadata Maintenance for NC Health Info and the Go Local Initiative**

Summary of Activity: No report was received at the time of this report.

**East Tennessee State University - Appalachian Underserved Healthcare Providers Evidence-based Information Training and Delivery Project**

Final report: The major accomplishments of the project include: 80 clinicians now have point of care tool in rural Tennessee practices. Forty three sessions were conducted as part of the project with 144 participants. The Library has strengthened or started service relationships with eight rural hospitals. 414 Loansome Doc requests were received. MedlinePlus training was provided to 10 public librarians. Awareness of PubMed and Loansome Doc to nursing staffs at rural hospitals has increased.

**University of Virginia – NN/LM National Emergency Preparedness Plan Coordination**

Summary of Activity: Presented an update at the RML directors meeting in Honolulu in May. Created 3 tri-fold promotional brochures for the plan, toolkit and training class. Prepared an H1N1 table top exercise and added it to the toolkit. Met with the Pacific Southwest staff and state coordinators for an update and training session. Presented to the monthly disaster management teleconference for DIMRC. Discussed a potential usability study on the toolkit with Michael Boer. Met with the SE/A Emergency Preparedness Committee in Tampa for an update and train-the-trainer presentation.

**MUSC - Hands on Health-SC Hispanic Outreach (4/1/08 -10/31/09)**

Summary of Activity: 12 of the 15 articles are now available on the website; the remaining four have been written and are under review. The translation of Go Local –SC has been completed. All topics have been translated and each page can be toggled between English and Spanish. An evaluation form for training classes has been translated into Spanish. This quarter the website averaged 1,003 visits to the Espanol section. Two sites and three exhibits were completed this quarter. The project coordinator also attended the Migrant Task Force meeting to distribute brochures and promote training opportunities.

**University of Miami – Librarians and DOCS**

Final Report: The Librarians and DOCS for Health project was the first medical library outreach project to the community in South Florida. The project created a partnership among medical librarians, medical students, public librarians and healthcare providers to deliver consumer health information and health care to diverse underserved consumers in South Florida communities. As a result of the project - over 1000 personal contacts made with consumers to promote MedlinePlus and public library use; more than 200 new public library cards issued; and 73% of surveyed patients stated they would use MedlinePlus in

the future.

### **Mountain AHEC – Health Information Prescriptions for Seniors**

Summary of Activity: Promotion was the main focus of the third quarter of the Health Information Prescription for Seniors project. While continuing the schedule of consultation times at Deerfield Episcopal Retirement Community (Deerfield), Givens Estates Methodist Retirement Community (Givens), and MAHEC, specific emphasis was placed towards promoting Health Information for Seniors to the residents of Deerfield and Givens and to the MAHEC Geriatric Team. Based on the feedback received in the last quarter from the MAHEC Geriatric Team (MAHEC care providers that see patients at Deerfield and Givens) specific strategies were implemented to provide care providers with more reminders to use the program. The collaboration with Mission Hospitals' Senior Services unfortunately did not pan out due to changing priorities at the hospital. A short-term collaboration with Land of Sky Regional Council Area Agency on Aging was made to provide Health Information for Seniors to the group members of their Living Health program which coordinated with our time line. However, no use has been made of the HIP for Seniors program through the Living Healthy group classes.

Final report: The goals of the HIPS for Seniors project was to educate and empower senior patients about where to find quality information online and to gain knowledge about senior health and wellness information needs for a targeted collection and services for an upcoming library focusing on healthy aging. The project librarians set out to collaborate with MAHEC Geriatric Faculty and Fellows to provide health information by a librarian to their senior patients at two local retirement communities. The librarian also explored partnerships with geriatric care nurses at a local hospital and the Area Agency on Aging. 11 training sessions were conducted to 62 participants. Health information prescription pads were created in duplicate for the Geriatric Care team to give to the patients. The form included a link to the page created by MAHEC for collection data on how the person came to the page. After selecting one of the options, the user was directed to the Seniors Health page on NC Health Info. Results indicated that the site was only used 11 times and hence is not an effective measure in this population. NC Health Info Senior Health Page was visited directly 214 times and 1,216 times as a result of searches from Go Local section of NC Health Info site during the project period. In-person reference service totaled 117 interactions with seniors.

### **University of South Carolina – Linking South Carolina Free Clinics to Quality Health information**

Summary of Activity: Finalized the patient education web page for Good Samaritan Clinic. Conducted a MedlinePlus training session for Mercy Medicine Clinic and installed their equipment. Met with St. Luke Free Medical Clinic staff and later installed equipment and provided a training session. Held an initial meeting with the Greenville Free Clinic. Drafted web pages for Mercy Medicine Clinic and St. Luke's Free Medicine Clinic.

### **Flagler Hospital: Promoting Community Care through Access to Electronic Health Information**

Summary of Activity: Flagler Hospital rewired and installed a circular computer table that houses the three funded computers and a printer. The computers are located on the 7<sup>th</sup> floor medical-surgical floor and are available to be used by all patients and visitors. The community outreach coordinator at Flagler Hospital has been overseeing the use of these computer kiosks.

### **George Washington University: HIPS 4**

Summary of Activity: Health Information Partners (HIPS) implements outreach, training and professional development programs to improve the health literacy of working class District of Columbia residents. With funding from the National Library beginning in 2001, District organizations launched a health information outreach campaign focused on the community health centers and expanded to include educational and library organizations. HIPS 4 focuses on teaching online health information to patients and clients at several health centers and health sciences classes at an adult education program, Academy of Hope, while continuing our outreach for the general public in low-income neighborhoods. In addition, HIPS 4 will provide seed funding to health literacy projects conducted by health, library and literacy organizations.

### **Johns Hopkins University- Current state of access for public health professionals**

Summary of Activity: During this quarter, the project team began data collection processes and procedures and continued discussion and collaboration with AHEC leaders including customizing

question language. They created an online version of the previously emailed questions using Survey Monkey and tested the online version with internal staff and AHEC participants. Two email question and answer requests were distributed through AHEC newsletter and responses were gathered. They reevaluated the plan due to ASTHO decision to not distribute the email questions along with looking for gaps in data collection from different states and created a plan to fill these gaps. Email questions were sent to identified health science library representatives in 50 states and the responses were recorded in an Excel spreadsheet. A draft version of the Website was created for data presentation, along with tools and a plan for contacting special identified informants in the nine (9) states for which a response is still outstanding.

**University of Alabama Birmingham-Health Action Partnership**

Summary of Activity: The promotional billboards funded by this subcontract were designed and produced and are on display in ten different locations in Birmingham. This concludes the objectives for this project and a final report will follow.

**East Tennessee State University – Color my World Healthy**

Summary of Activity: The first topics of class instruction were decided upon: Blood Pressure Screening, Teen Health, and Men’s Health. The June 30, 2009 grand opening of the “Color My World Healthy” library was broadcast via ETSU news media, Johnson City newspaper, and local television and radio stations. Support among ETSU faculty has consistently increased. Blood pressure monitoring has been a very successful tool so far for library users (309 users so far) as well as access to the free healthcare brochures. 165 people visited the library since the grand opening.

**Eastern Shore AHEC – Teen Health Initiative**

Summary of Activity: During this quarter, the Eastern Shore Area Health Education Center continued working with their school and library partners in Talbot and Dorchester Counties for the Teen Health Initiative. Mrs. Wade and Mrs. Slacum made 10 presentations together with their library partners, Frances Cresswell (Dorchester) and Jo Powers (Talbot): 4 for Easton High School, 4 for Cambridge-South Dorchester High School, and 2 for North Dorchester High School. The PowerPoint presentation from these classes is given to all cooperating teachers and students and school librarians in printed form.

**Three Rivers AHEC – Tour of Duty**

Final Report: Held three successful webinars with a total of 268 attendees. CE was offered for the six disciplines attending. Materials to promote Georgia’s Go Local were provided to the military bases at Fort Stewart, Fort Benning, and Warner Robins.

**TABLE 3. Presentations and training provided by RML staff**

<b>Date</b>	<b>Last name of staff responsible</b>	<b>Title of presentation/training</b>	<b>Location (city, state)</b>	<b>Number of participants</b>	<b>In-person or distance education</b>
5/18/09	Kelly	Panelist: <i>Fusing Information and Preparation in Times of Devastation</i>	Honolulu, HI	20	In-person
6/3/09	Kelly	Beyond the SEA: <i>Funding in the SE/A</i>	Baltimore, MD		Distance education
6/1 /09 7/3/09	Meloy and Ottosen	Online: <i>Prescription for Success: Consumer Health Information on the Internet</i>	N/A	12	Distance Education
6/4/09	Meloy	¿No Comprende? <i>Spanish Resources for the English Speaking HIV/AIDS focus</i>	Jackson, MS	10	In-person
5/1/09- 6/8/09	Ottosen	<i>Beyond an Apple a Day: Providing Consumer Health Information at Your Library</i>	Online via Moodle and Adobe Connect	23	Distance Education

5/8/09	Ottosen	<i>Beyond an Apple a Day Interactive Session: Topic: Evaluating Consumer Health Websites</i>	Online via Adobe Connect	9	Distance Education
5/21/09	Ottosen	<i>Beyond an Apple a Day Interactive Session: Topic: Marketing</i>	Online via Adobe Connect	9	Distance Education
5/14/09	Ottosen	<i>From Snake Oil to Penicillin (modified for audience to include reliable consumer health resources and evaluation)</i>	Ocean City, MD at Maryland Library Association Conference	43	In-person
5/15/09	Ottosen	<i>Beyond the Walls: Outreach Panel Presentation (NN/LM resources and overview)</i>	Ocean City, MD at Maryland Library Association Conference	52	In-person
6/2/09-7/3/09	Ottosen	<i>From Snake Oil to Penicillin: Evaluating Consumer Health Information on the Internet</i>	Online via Moodle and Adobe Connect	17	Distance Education
6/8/09-7/3/09	Ottosen	<i>Prescription for Success: Consumer Health on the Web</i>	Online via Moodle	15	Distance Education
6/26/09	Ottosen	<i>Snake Oil Interactive Session: Topic: Evaluation of site using criteria learned in class</i>	Online via Adobe Connect	6	Distance Education
7/06/09-8/3/09	Ottosen	<i>From Snake Oil to Penicillin: Evaluating Consumer Health on the Internet</i>	Online via Moodle and Adobe Connect	36	Distance Education
7/24/09	Ottosen	<i>Snake Oil Interactive Session: Topic: Evaluation of site using criteria learned in class</i>	Online via Adobe Connect	9	Distance Education
5/7/09	Prince	<i>The Ropes: Planning Adult Training Sessions</i>	Baltimore, MD	11	In-person
6/1/09	Prince	<i>Geeks Bearing Gifts</i>	Baltimore, MD	18	Distance
6/3/09	Prince	<i>Caring for the Mind</i>	Salisbury, MD	12	In-person
6/19/09	Prince	<i>Screencasting</i>	Raleigh, NC	32	In-person
5/18/09	Snow-Croft	<i>Fusing the Gap between Intentions and Reality: A Study of Distance Learning Drop-Outs: Poster presentation</i>	Honolulu, HI	40	In-person
6/5/09	Snow-Croft	<i>Keeping Up With PubMed</i>	Rockville, MD	8	In-person
6/5/09	Snow-Croft	<i>Advanced PubMed</i>	Rockville, MD	11	In-person
6/19/09	Snow-Croft	<i>Grant Proposal Writing</i>	Washington, DC	12	In-person
6/22/09	Snow-Croft	<i>¿No Comprende?: Spanish Health Information Resources for the English Speaking Librarian</i>	Washington, DC	6	In-person
6/26/09	Snow-Croft	<i>Intro to PubMed and NLM</i>	Hunt Valley,	9	In-person

		<i>Resources</i>	MD		
7/16/09	Snow-Croft	<i>Grant Proposal Writing</i>	Suwanee, GA	35	In-person
6/23/09 - 7/25/09	Snow-Croft	<i>Nursing on the Net: Resources You Can Use</i>	Online via Moodle	Enrolled; 6 completed	Distance Education
6/30/09 - 7/25/09	Snow-Croft	<i>¿No Comprendo?: Spanish Health Information Resources for the English Speaking Librarian</i>	Online via Moodle	Enrolled; 18 completed	Distance Education
5/8/09	Wescott	Health Literacy, a Life-or-Death Matter in Times of Emergencies and Disasters (poster)	Irvine, CA	88	In-person
7/26/09	Wescott	<i>DOCLINE 4.0</i>	Atlanta, GA	7	In-person
5/20/09	Yancey	<i>Making PubMed Work for You</i>	Tampa FL	69	In-person
6/17/09	Yancey	<i>Evidence-based Practice</i>	Newport News, FL	6	In-person
7/8/09	Yancey	Hospital Librarian Webconference	Baltimore, MD	30	Distance

**TABLE 4. Exhibits.**

Dates	Organization name	Meeting name	Location (city, state)
<b>RML NATIONAL EXHIBITS</b>			
7/29-8/1/09	National Association of City and County Health Officials	Annual Conference	Orlando, FL
8/5-8/09	American Association of Diabetes Education	Annual Meeting	Atlanta, GA
<b>RML REGIONAL/STATE/LOCAL EXHIBITS</b>			
5/6-8/09	Florida Library Association	Annual Conference	Orlando, FL
6/19-6/21/09	Veterans of Foreign Wars	Southern Conference	Huntington, WV
7/29 – 8/1/09	Florida Physicians Assistance	2009 Summer Symposium	Miami Beach, FL
8/5-6/09	Florida Public Health Association	Annual Meeting	Orlando, FL
<b>SUBCONTRACTED NATIONAL EXHIBITS</b>			
<b>SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS</b>			
6/4/09	Medical University of South Carolina	Allendale Community Leadership Institute	Allendale, SC
8/21-22/09	Alabama Chapter, American Physical Therapy Association	Annual Conference	Birmingham, AL
6/3-5/09	Georgia State Medical Association	Annual Meeting	Myrtle Beach, SC
6/3-5/09	Tennessee Osteopathic Medical Association	Annual Meeting	Chattanooga, TN
6/25-26/09	Medical University of South Carolina	Aiken Community Leadership Institute	Aiken, SC

Actionable feedback received from exhibit visitors

No actionable feedback was received.

MedlinePlus Go Local

No new Go Local project proposals were received this quarter.

Some promotional activities were reported by the region’s Go Local sites. The Health InfoNet of Alabama sponsored a billboard in partnership with local agencies. NC Health Info worked with their local cable company to develop a series of public services announcements (PSA) for television and radio spots. Maryland Health Go Local developed a PSA with their local cable company for television. Reports of seeing the local PSAs have been reported.

**Other staff activities**

**TABLE 5.** Publications and resources developed by RML staff

<b>Date completed/ published</b>	<b>Last name of staff responsible</b>	<b>Title</b>	<b>Medium (e.g., journal article, newsletter article, brochure, online tutorial)</b>	<b>Submitted to Clearinghouse ("yes" or "out of scope")</b>
5/18/09	Kelly, Yancey	<i>A Regional Advocacy Program for Hospital Librarians</i>	Poster	Out of scope
5/09	Ottosen, Snow-Croft	<i>Fusing the Gap between Intentions and Reality: A Study of Distance Learning Drop-Outs.</i>	Poster	Out of scope
7/22/09	Ottosen	<i>Combatting Information Fatigue: Health Information Resources for Veterans</i>	Online Moodle class	Yes
5/15/09	Ottosen, Meloy, Becker	Part 4 of the <i>Wishing Well Tutorials Series</i> was completed. All parts have now been completed in the Series. The tutorials can be found at <a href="http://nnlm.gov/sea/training/wishingwell/index.html">http://nnlm.gov/sea/training/wishingwell/index.html</a>	Online tutorials	Out of scope. Posted on the SEA website.
5/7-8/09	Wescott	<i>Health literacy: A Life-or-Death Matter in Times of Emergencies and Disasters: Writing for Readers at Basic and Below Basic Reading Levels</i>	Poster	Out of scope

**Staff activities:**

May 5, 2009 Janice led the NN/LM membership workgroup. The discussion concerned affiliate membership. Janice put forth the proposal for one membership category preferred by a majority of the group to NLM for consideration and will gather again once a decision at NLM is reached.

May 8, 2009 Beth participated in the librarians and health literacy discussion at the Institute for Healthcare Advancement Health Literacy Conference, a new wrinkle for an institution which has seen few librarians in its midst in the past.

May 15, 2009 MJ, Janice, Dale and Sheila attended the RML directors meeting in Honolulu, HI. MJ presented the results of the AAHSL hard times study. Janice gave an update on the SE/A Task Force on Print Collection Retention, and Sheila presented the results of the SE/A distance learners study.

May 15-20, 2009 MJ, Janice, Dale and Sheila attended the Medical Library Association meeting, Honolulu, HI. Janice presented a poster, participated on a panel on emergency preparedness and attended the Leiter Lecture committee meeting. Dale served on a panel about pedagogical practice,

headed the programming of the Relevant Issues Section, and served on the MLANET Editorial Board as CORE editor. Sheila presented a poster, attended the Emerging Medical Technologies Section meeting, the Public Health Section meeting, the LGBT Special Interest Group meeting, and organized and attended a dinner with the NN/LM Outreach Education Coordinators.

May 28, 2009 Beth was welcomed to service on the 2009 this year's Mid-Atlantic Chapter/MLA Honors & Awards Committee.

May, 2009 Mandy, Terri, and Colette completed Part 4 of the Wishing Well Tutorials Series. The tutorials can be found at <http://nmlm.gov/sea/training/wishingwell/index.html>

May 7-8, 2009 Sheila, Mandy and Terri attended *The Ropes: Planning Instruction for the Adult Learner* at HS/HSL.

June 8, 2009 Terri began to telework from North Carolina.

June 2, 2009 Staff attended the NN/LM webconference on the Rural Health Information Center.

June 3, 2009 Sheila hosted the NN/LM SE/A quarterly webconference on *Funding opportunities available to Network members from both NLM and NN/LM*

June 11, 2009 Sheila attended the annual Maryland Association of Health Sciences Libraries lunch at with Ms Mollyne Honor, Assistant Director of the Maryland State Library for the Blind & Physically Handicapped as speaker.

June 12, 2009 Terri was notified by MLA that the E-Patient Symposium proposal was accepted for MLA 2010. Terri notified her committee and began planning for the first meeting of the committee.

June 13-17, 2009 Toni attended the annual meeting of the Special Library Association, Washington, DC and attended a continuing education course on copyright while there.

June 15-25, 2009 MJ and Janice visited the University of South Alabama. We visited with Judy Burnham, director of the Biomedical Library, library staff and campus leaders. In addition, we toured the affiliated hospital libraries staff by USA staff. The libraries are highly regarded by those we met. The staff is anxious to start their new outreach project.

June 15, 2009 Terri provided a "train the trainer" session for Michelle Eberle of Region 8 in preparation for her teaching the *Combatting Information Fatigue Veterans' Health* class in her region.

June 16, 2009 Terri was asked by Kelli Ham of Region 7 and Michelle Eberle of Region 8 to accept people in their regions for the next offering of *Beyond an Apple a Day* class online in August. Terri agreed and sent emails to four participants.

June 17, 2009 Terri received notice that she successfully secured permanent status and a promotion to Librarian III at the University of Maryland. Sheila received notice that she successfully secured permanent status and a promotion to Librarian II at the University of Maryland

June 18, 2009 Toni met with Cassandra Moore from Riverside Health Sciences School to discuss funding opportunities.

June 25, 2009 Terri met with Ysabel Bertolucci, Chair of CAPHIS (Consumer and Patient Health Information Section of MLA) via phone to discuss role of Chair of a newly-formed CHIS (Consumer Health Information Specialization) Advisory Committee. Terri agreed to serve as Chair.

June 25, 2009 Sheila attended the NN/LM Outreach Educators webconference, providing a presentation on the class, *Who You Gonna Call?*

June 25, 2009 Toni visited Mercer University Swilley Library in Atlanta, GA. Also, she attended an open house at the Children's Hospital at Hugh Spalding, Atlanta.

June 29-30, 2009 Janice visited East Tennessee State University. She met with the library director about current and potential outreach projects. She attended the dedication of the Community Health Education Center at the Carver Recreational Center. She publically congratulations those involved and helped to cut the ribbon on the CHEC.

June 29, 2009 Terri provided a "train the trainer" session for Michelle Eberle of Region 8 in preparation for her teaching the *ABCs of DNA* class in her region.

June, 2009 We began advertising the community health outreach coordinator position through many librarians listserv and joblines. The application process closed on July 17, 2009. Sheila chairs the library search committee that expects to review applications and schedule phone interviews in early August.

June, 2009 Dale delivered *Geeks Bearing Gifts* online for the first time since the initial trial last year. The class used Alison Aldrich's revamped model and was much more of a success than the initial course presentation.

In June and July, Beth worked the report of 216 SE/A DOCLINE participants with less than 50 holdings. Over a third were federal entities or very small libraries. 26 were moved to affiliate status.

In June, Toni wrote to the education coordinators for the Greenville (SC) council of Nurses Practitioners, West Virginia council of Nurses Practitioners, and the Northern Shenandoah Valley group of Virginia Council of Nurses Practitioners about training opportunities.

In June, Toni met with Susan Tabur, the medical imaging librarian from the University of Toronto via web conference to discuss her upcoming PubMed presentation at the annual meeting of the Society of Nuclear Medicine, a presentation she helped to facilitate due to an association with the meeting planners.

Toni submitted a poster presentation proposal for the annual meeting of the Florida Public Health Association. She was noticed in June that it was not accepted.

July 1, 2009 Upon hearing that NLM did not approve the one membership concept, Janice convened a meeting of the NN/LM workgroup on affiliate membership. A proposed definition and membership benefits were discussed and sent to members for discussion at their RML office. Another meeting will be schedule to conclude the work.

July 7, 2009 Staff attended the NN/LM teleconference on internet use by consumers.

July 8, 2009 Janice discussed Go Local options with an interested librarian in northern Virginia. Janice referred her to another interested party in northern Virginia.

July 8, 2009 Terri attended Adobe Connect 7 training online from NIH.

July 10, 2009 Terri attended an online meeting of Healthy People 2020.

July 10-15, 2009 Dale attended the annual ALA conference. He attended a number of sessions, but of most interest was a presentation on digitization and its expenses and rewards.

July 13, 2009 Terri created a document of all Florida participants in online classes and plans to document FCHIN progress when summer classes are completed and send to planning group.

July 17, 2009 Terri finished putting *Combatting Information Fatigue* class onto Moodle.

July 20, 2009 Terri and Sheila were notified that their paper on the Moodle distance education survey was accepted for the Southern Chapter meeting in October.

July 20, 2009 Sheila, Dale and Beth held a Continuity of Service meeting.

July 22, 2009 Virginia Commonwealth University Libraries announced it would implement new interlibrary loan lending fees effective August 1, 2009. Their attached fee schedule did not conform to the stipulations of their Resource Library agreement. Beth exchanged correspondence with VCU staff and lending fees were brought into conformance.

July 23, 2009 Terri attended the Outreach Teleconference on Moodle and Adobe Connect. She agreed to serve on a "committee" to discuss standards for offering distance education classes for NN/LM.

July 24, 2009 Terri attended a webinar from the Florida Electronic Library on the new Power Search 2.0.

July 27, 2009 Beth toured the CDC's new library with Becky Satterthwaite and Sandra Franklin. The CDC staff was just integrating the HIV/AIDS collection Beth had assembled between 1993 and 1998 at the former National AIDS Clearinghouse.

July 29, 2009 Beth with Re Mishra (SCR) and Charniel McDaniels (GMR) addressed the SERHOLD concerns of Galen College of Nursing, a multi-state institution that wants to have their technical librarian in Tampa do all of the serials updating for their 4 libraries which are in 3 regions.

July 29, 2009 Terri attended a webinar from the Virginia Department of Veteran Services on Working with Veterans and People in the Military.

### **Publications/Communication**

#### May, 2009 *SEA Currents*

- [Let's Review the Emergency Response Plan for NN/LM Network Members](#)
- [FEMA and Social Media, Keeping Current with Influenza A \(H1N1\)](#)
- [Walter Reed Army Medical Center Celebrates Centennial](#)
- [2009 National Conference on Community Preparedness: August 9-12, 2009](#)
- [Pandemic Planning Exercise](#)
- [MyDelivery: a prototype communications tool](#)
- [Lost Person Finder \(LPF\)](#)
- [Nursing Home Screener](#)
- [Native Public Media Conducting Survey](#)
- [PubMed Update - MLA 2009](#)
- [NLM - Turning the Pages Project](#)

#### June, 2009 *SEA Currents*

- [Hurricane Season Resources on \*LLIS.gov\*](#)
- [ALA announces 12 libraries to host "Harry Potter's World" exhibit](#)
- [It's Hurricane Season....Is Your Community Prepared?](#)
- [MyNCBI Enhancements May/June 2009](#)
- [What is "Good Health Information?"](#)
- [Joint Commission Feedback on Communication, Cultural Competence and Patient Centered Care](#)
- [DOCLINE 4.0 Coming Soon!](#)
- [New funding opportunity - Community Day Award](#)
- [New Look for PHPartners.org](#)

#### July, 2009 *SEA Currents*

- [Help at the PubMed Central Bookshelf](#)
- [Health Literacy 1st Annual Research Conference, October 19-20, 2009 Washington, DC](#)
- [Funding Tutorial Wishing Well Series Now Complete and Available](#)
- [NLM/AAHSL Leadership Fellows Program, 2009-2010 Call for Applications](#)
- [NN/LM BeyondtheSEA Web Conference: A discussion of The National Library of Medicine's Specialized Information Services' Disaster Information Management Research Center \(DIMRC\).](#)
- [Terri is Teleworking](#)

- New NLM History of Medicine Exhibit Looking for Hosts
- Assessing the SE/A Regional Advisory Committee Structure
- DOCLINE Support for Internet Explorer 6 ends on August 31, 2009.

128 RSS subscribers on average to SEA Currents (via Feedburner)

845 email subscribers to SEA Currents (via notify plugin)

973 total subscribers to SEA Currents.