

NN/LM Southeastern/Atlantic Region

Region 2

Quarterly Report

May 1, 2008 – July 31, 2008

**University of Maryland, Baltimore
Health Sciences and Human Services Library**

Date submitted: September 26, 2008

Executive summary

Year 03 started on May 1, 2008. The SE/A office is fully staffed and challenged but eager to present a full range of programs to meet its objectives for the year.

Membership: We begin the year with 586 full members and 562 affiliate members. Over the past quarter, we have been challenged by the number of full members who dropped out of DOCLINE and opted for affiliate membership. We have fewer active lending and borrowing libraries and a growing number of watchers, not players. Small hospital libraries are dropping to “0” holdings. This was readily seen during June when several GaIN (Georgia Interactive Network for Medical Information) members became “borrow only” libraries. They have no collection but do have access to the GaIN sponsored databases.

Emergency preparedness: We continue to promote the Network plan while also organizing a regional plan of action. The organizing meeting of the SE/A Emergency Preparedness Regional Advisory Committee was held in St. Petersburg, FL, on May 28, 2008. Representatives from Maryland, Florida, Tennessee, Puerto Rico, Mississippi, and Virginia attended. Dan Wilson chaired the meeting. He explained the national plan and reviewed roles for committee members as we started the planning for a regional response should a disaster or emergency occur.

In anticipation of an active hurricane season that began this quarter, the SE/A Emergency Preparedness website was updated. See <http://nnlm.gov/sea/services/emergency/disasterrelief.html>. In addition, several articles were included in *SEA Currents*. These include:

- [Service Continuity Planning](#)
- [HazMat Emergency Preparedness Training and Tools for Responders](#)
- [Is Your Community Prepared for Hurricane Season?](#)
- [Flood-related Resources on Lessons Learned Information Sharing](#)

Beth, along with Nadine Dexter and Allison Howard of Florida’s Emergency Preparedness Committee, responded to a “disaster” at Florida Hospital, Orlando. The library was flooded by raw sewage and was relocated temporarily elsewhere in the hospital. They were able to maintain full services from their temporary location until clean up was completed. They have returned to their old location.

Advocacy: SE/A staff continued to support member initiatives. Janice attended the meeting of the Florida Consumer Health Information Network planning group. They are planning one more in-person meeting in 2008 to plan future endeavors in support of consumer health for Florida citizens. Mandy and Terri made a site visit in support of a local express award recipient. They attended a class taught by Theresa Ogide-Alaeze from the Associated Health Resource Center at the Baltimore City jail. Janice attended the retirement luncheon for Ada Seltzer, resource library director at University of Mississippi. Janice, Sheila and Dale attended the Florida Health Sciences Library Association meeting in Florida to exhibit and provide classes and a regional update. In addition, Toni attended the bi-annual meeting of the Association of North Carolina Health and Science Librarians to catch up on activities of North Carolina librarians.

For professional development, SE/A staff presented two regional web conferences this quarter. The hospital librarians’ conference topic was MEDLINE and the regional conference covered open URL. 51 individuals signed on.

Outreach: In an effort to expand our training program with more distance learning, Mandy and Dale attended the Medical Library Association (MLA) Continuing Education Institute to learn more about developing online courses. Mandy plans to offer *Prescription for Success: Consumer Health Information on the Web* and Dale, *Geeks Bearing Gifts*. Additional online classes are planned for year 03 as we strive to offer alternatives to in-person sessions to reduce travel costs. 32 sessions were held this quarter including one online course and the two previously mentioned Web conferences.

In June, we advertised the availability of express awards for outreach, planning and assessment, library technology improvement, follow-up, and Welcome Awards in addition to training, exhibit and disaster recovery awards. We notified successful applicants for our larger outreach funding to proceed with full proposals. We received no applications for Go Local projects as of this report. Funding for Go Local projects will remain open until further notice. By the end of the quarter, we funded one library improvement award (from year 02), one training award and four outreach projects.

SE/A staff and network members exhibited at nine local and national meetings in Virginia, Florida, Alabama, Tennessee, North Carolina and South Carolina. In addition, SE/A staff assisted at the NLM exhibit at the American Library Association meeting in Anaheim, CA. Exhibits continue to be a popular method to reach out to health professionals, librarians and consumers in need of health information. Five exhibit awards were funded this quarter for future meetings.

Network infrastructure

TABLE 1. Quarterly infrastructure data

| | Current quarter | Previous quarter* |
|---|------------------------|--------------------------|
| Network members – full | 586 | 601 |
| Network members – affiliate | 562 | 543 |
| Libraries providing services to unaffiliated health professionals | 271 (46.2%) | 274 (45.5%)* |
| Libraries providing services to public users | 293 (50%) | 299 (49.5%)* |
| Average fill rate for resource libraries | 82% | 81% |

Regional Advisory Committee (RAC) activities

The organizing meeting of the SE/A Emergency Preparedness Regional Advisory Committee was held in St. Petersburg, FL, on May 28, 2008. Janice and Beth along with representatives from Maryland, Florida, Tennessee, Puerto Rico, Mississippi, and Virginia were present. Dan Wilson chaired the meeting and discussed the state of emergency preparedness in the region, reviewed results of the NN/LM questionnaire to members regarding their knowledge about emergency preparedness or readiness for emergencies or disasters. The committee discussed ways that the plan can help address the needs expressed by the results of the questionnaire. Also, Dan reviewed results from the table-top exercises conducted with RML staff in the regions, focusing on the role of the state representatives and discussed ideas for working with network members in the region. The committee set goals for the coming year.

The report from the meeting is available on the committee wiki at <http://nnlm-sea-ep-comm.pbwiki.com/>

On June 9, 2008, Toni and Sheila met with the Outreach to Health Professionals RAC members Allison Howard, Rita Smith, Feili Tu, and Martha Earl via web conference. The agenda included information learned at the MLA meeting, review of SE/A and ideas for advocacy. See minutes <http://nnlm.gov/sea/about/rac/outreach/aug2008minutes.pdf>

Needs assessment and evaluation activities/data

May 30, 2008 Dale provided the *Measuring Your Impact* class, Tampa Bay Library Consortium, Tampa, FL for 12 participants.

July 22, 2009 Dale participated in the OERC teleconference.

Outreach

TABLE 2. Newly funded awards and projects

| Start/ end dates | Title of award/ project | PI institution | PI last name | Funding amount | Project type |
|-----------------------------|---|--|-------------------------|---------------------------|---|
| 7/1/08- 6/30/09 | Library Improvement for Hughes Spaulding Hospital | Children's Healthcare of Atlanta | Christenson | \$5,495 | Library Improvement |
| 7/11/08- 4/30/09 | Classes and CE assessment in USVI | Univ of South Florida | Dee | \$500 | Training Award |
| 6/15/08- 8/30/08 | Making Connections for a Brighter Future | University of South Carolina | Wilson | \$577 | Exhibit Award |
| 6/10/08- 9/30/08 | La Fiesta del Pueblo 2008 | University of North Carolina | Silbajoris | \$2,000 | Exhibit Award |
| 7/23/08 – 11/30/08 | Tennessee Association of School Librarians | East TN State University | Wallace | \$1,085 | Exhibit Award |
| 7/8/08 | Strong Roots for a Healthy Future Conference, Newport News, VA, July 12, 2008 | Eastern Virginia School of Medicine | Smith | \$471 | Exhibit Award |
| 7/15/08 | South Carolina Chapter of the American Association of Intellectual and Developmental Disabilities 2008 conference, October 8-10, 2008, Myrtle Beach, SC | University of South Carolina | Wilson | \$1408 | Exhibit Award |
| 9/1/08- 8/30/09 | <i>Linking SC Free Clinics to Quality Health Information</i> | University of South Carolina | Anderson/ Riley | \$39,974 | Outreach Project |
| 7/1/08- 6/30/09 | <i>Librarians and DOCS for Health</i> | University of Miami | Moore | \$10,092 | Outreach Project |
| 7/1/08- 6/30/09 | <i>Health Information Prescription for Seniors</i> | Mountain AHEC | Colburn | \$39,183 | Outreach Project |
| 10/1/08- 9/30/09 | <i>Promoting Community Care through Access to Electronic Health information</i> | Flagler Hospital | Sellers | \$15,000 | Outreach Project |
| 6/1/08 – 4/30/09 | Emerging technologies fair | East Carolina University | Ketterman | \$5,000 | Information technology/policy awareness conference |
| 6/1/08 – 4/30/09 | Electronic health record speaker/program at chapter meeting | MAC Chapter/M LA | Hammond | \$3,260 | Information technology/policy awareness conference |

| | | | | | |
|------------------|--|-----------------------|--------------|---------|--|
| 6/1/08 – 4/30/09 | Technology speaker for chapter meeting | Southern Chapter/M LA | Higginbottom | \$5,000 | Information technology/policy awareness conference |
|------------------|--|-----------------------|--------------|---------|--|

Update of ongoing major projects:

Baptist Hospital Health Touch: Information at your Fingertips

Summary of Activities: During the fourth quarter, the PI continued to assist patients at the UT Clinic. Also this quarter, Ms. Teolis investigated options to replicate the kiosks at additional sites began and the addition of Spanish tutorials. After discussions at two sites it was determined that this expansion of the project would not occur. 48 requests for information for patients were filled. The total number of sessions for this quarter was 191.

Final Report: This project linked patients at the University of Tennessee (UT) Clinic with an informational kiosk promoting healthy living. This project aimed to provide information on key areas of concern for clinic patients who face access barriers such as poverty or lack of literacy skills or who are particularly in need of information because of the severity of their health problems.

As a provider facility participating in Middle Tennessee’s Bridges to Care (BTC) Program, which links uninsured/underinsured people in Davidson County to a network of over 35 providers whose fees are based on a sliding scale, the UT clinic serves a socioeconomically-diverse patient base. Approximately 800 patients a month visit the clinic for health care.

The kiosk featured 48 tutorials as well as a wide range of resources available through MedlinePlus. The tutorials could be listened to via headphones so that patients with poor reading skills, English as a second language or other literacy issues, could hear the audio portion being read to them. A printer was available so that users could print the material and take it home with them. Patients desiring additional information could utilize a dedicated phone that rang directly to the librarian’s office. A total of 809 patients and health professionals viewed the resources and 645 individuals were introduced to MedlinePlus. In addition a website, <http://baptisthealthlibrary.com> was created and publicized inside and outside the hospital. .

University of Maryland – College of Information Studies – Promoting Health and Literacy among Older Adults: Computer Training in Public Libraries

Summary of Activities: During the fourth quarter, training continued at the Hyattsville and New Carrollton Branch Libraries of the Prince George’s County Memorial Library System. A no-cost one-year extension was requested and granted. Communication continued frequently with all parties involved. Partnerships continued to develop with the College of Information Studies of the University of Maryland, College Park, the County Library System and the senior centers in Prince George’s County as well as the National Institute on Aging of the National Institutes of Health.

West Virginia University Center on Aging - E-HELP – Elder Health Education in Libraries Project

Summary of Activities: During this quarter, scheduling of training sessions will occur soon and several exhibiting events are in progress. Compilation of statistics of persons who “link” to the NLM databases from the WV Seniors website has begun. Although progress has been slow during the first few months, events are now starting to pick up and should continue to gain momentum. A training/demonstration session has been scheduled for August 19th at one of the county Senior Centers and the fall conference for the West Virginia Library Commission will be held in December. Testing for the site will be performed using the Senior Center in Hardy County, WV and feedback will be utilized to correct, change and adjust the training tool and presentations.

University of North Carolina Chapel Hill – Automatic Metadata Maintenance for NC Health Info and the Go Local Initiative 08/01/07-09/31/08

Summary of Activities: Nassib Nassar, Senior Research Software Developer with the Renaissance Computing Institute (RENCI) will be concentrating on putting a visually enhanced version of the Keyword-

in-Context (KWIC) method into a working prototype. Work/relationship with iVia (<http://ivia.ucr.edu>) to test and evaluate metadata production was re-evaluated. Due to communication and logistic difficulties it was determined that it would be best to go forward with the method(s) already developed rather than follow this opportunity. The two SILS students who were working on this project graduated and had to be replaced.

East Tennessee State University - *Appalachian Underserved Healthcare Providers Evidence-based Information Training and Delivery Project*

Summary of Activities: 22 site visits were made and 13 classes provided during this quarter. This project began with randomizing the hospitals by the PI's into one group who will receive PDAs and another group who will receive PDAs in three months' time. PDA classes were provided for four hospitals, PubMed classes were scheduled for four hospitals, and follow-up visits were made to the first four hospitals to receive PDA training.

University of Mississippi - *Clarksdale Diabetes and Metabolism Clinic Consumer Health Education Center*

Summary of Activities: During the third quarter a great deal of progress was made. The health educators at the Clarksdale CHEC settled into their positions and began collecting data. Training for the health educators was held on May 14 and 15 at the Rowland Medical Library. Both educators, Becky Jones and Paul Haire, have fit in perfectly with the clinic and hospital staff. The health educators continue to work on recruitment of volunteers for the center.

Dr. Jacinda Roach (PI) and Ms. Susan Mixon (Co-investigator) visited the Clarksdale CHEC to meet with the health educators and clinic staff on June 10, July 8 and July 29. Dr. Roach also discussed billing issues with the accounting department at Northwest Mississippi Regional Medical Center.

NMRMC placed another advertisement about CHEC in the local newspaper. The hospital continues to be extremely supportive. The health educators have reported that they are receiving more referrals from area physicians.

In addition, the health educators are providing an additional service to the hospital. Each morning upon arrival, Becky Jones, receives a listing of all newly admitted patients to the hospital since the previous day. The health educators then contact the patients in their rooms by phone to ask if they have questions or are in need of any health information. A packet of information is then prepared and sent to the patient. This service has been very much appreciated by patients and the hospital has provided funding for supplies to allow the health educators to continue this service.

University of Virginia – *NN/LM National Emergency Preparedness Plan Coordination*

Summary of Activities: Dan provided training to the staffs of the South Central Region in Houston, Mid-Continental Region in Salt Lake City and Pacific Southwest Region in Los Angeles. Dan presented an overview of the plan at the RML Directors meeting in Chicago summarizing the progress to date, the training sessions completed, other initiatives such as EAI and DIMRC, and goals for the upcoming year. Dan and Susan met with the SE/A Emergency Preparedness & Response Committee, St. Petersburg, FL to discuss the state of emergency preparedness in the region and review results of the member survey. Dan was also the featured speaker at the Maine Health Sciences Libraries and Information Consortium Meeting in Bangor, ME in June and presented a continuity of service training session on the Web for Region 1 in July. He continued to develop and add resources to the toolkit.

Vanderbilt University – *Go Local Tennessee*

Summary of Activities: The estimated release date for the project is September 2008. The database contains 13,321 records, with 6,000 being added this quarter. 94 of the 95 Tennessee counties have been loaded to the database.

George Washington – *DC Go Local (ends 12/31/08)*

Summary of Activities: A second part-time indexer began work in June. After receiving the preliminary testing report from NLM, the team went back and re-indexed/edited some records. The HSC Foundation

provided some of the resource from their *Washington Metropolitan Area Healthy Lifestyles Resource Directory* for inclusion. The database at the end of the quarter contained 627 records.

MUSC - Hands on Health-SC Hispanic Outreach

Summary of Activities: During this first quarter, work focused on the translations. The section of the Website being translated is “South Carolina’s Biggest Health Problems.” Within this section are 15 articles. The major activity this quarter was hiring translators. Five translators were hired as subcontractors. Each one was required to submit credentials in the form of education and experience. Preference was given to translators who had been through a local “medical Spanish” course, but this was not required if they were native speakers with a high level of expertise. All work is to be reviewed by a professional translator and an MUSC medical professional. As of July 31, 2008, six articles were assigned (Asthma, High Blood Pressure, Heart Disease, Stroke, Diabetes, and HIV/AIDS). They are currently working with MUSC College of Nursing’s Hispanic Initiative, the MUSC Alliance for Hispanic Health, and Our Lady of Mercy, the local Catholic Mission. New brochures (1000) in Spanish were ordered incorporating information about the health resource directory, Go Local.

TABLE 3. Presentations and training provided by RML staff

| Date | Last name of staff responsible | Title of presentation/training | Location (city, state) | Number of participants | In-person or distance education |
|------------------|---------------------------------------|---|-------------------------------------|-------------------------------|--|
| 5/30/08 | Kelly | NLM and NN/LM update | St. Petersburg, FL | 40 | In-person |
| 5/9/08 | Meloy | <i>Get the Hook Up: Sexual Health Resources for Women and Teens</i> | Arlington, VA | 19 | In-person |
| 5/17/08 | Bose, Meloy | <i>ABC’s of DNA</i> | Chicago, IL | 13 | In-person |
| 5/1/08 – 5/15/08 | Ottosen | <i>From Snake Oil to Penicillin: Evaluating Consumer Health Information on the Internet</i> | Online via Moodle and Adobe Connect | 13 | Distance Education |
| 5/15/08 | Ottosen | Adobe Connect Interactive Session, Topic: <i>Evaluation of Health Web Resources using criteria from Snake Oil class</i> | Online via Adobe Connect | 7 | Distance Education |
| 6/28/08 | Ottosen | <i>ABCs of DNA: Unraveling the Mystery of Genetics Information for Consumers</i> | Anaheim, CA | 34 | In-person |
| 7/9/08 – 8/8/08 | Ottosen | <i>Beyond an Apple a Day: Providing Consumer Health Information at Your Library</i> | Online via Moodle and Adobe Connect | 20 | Distance Education |
| 7/21/08 | Ottosen | <i>Combatting Information Fatigue: Health Information Resources for Veterans</i> | Norfolk, VA | 16 | In-person |
| 7/25/08 | Ottosen | Adobe Connect Interactive Session, Topic: <i>Examples of good and bad health websites</i> | Online via Adobe Connect | 12 | Distance Education |
| 5/1/08 | Prince | Presentation on Social Networking | Long Branch, NJ | 20 | In-person |
| 5/21/08 | Prince | <i>Geeks Bearing Gifts</i> | Chicago, IL | 9 | In-person |
| 5/27/08 | Prince | <i>Website Usability</i> | Tampa, FL | 9 | In-person |
| 5/28/08 | Prince | <i>Website Usability</i> | Tampa, FL | 13 | In-person |

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|---------|------------|---|--------------------|----|--------------------|
| 5/30/08 | Prince | <i>Measuring Your Impact</i> | Tampa, FL | 12 | In-person |
| 6/3/08 | Prince | TOXNET | Hampton Roads, VA | 10 | In-person |
| 6/15/08 | Prince | Advanced PubMed | New Orleans, LA | 10 | In-person |
| 6/16/08 | Prince | Advanced PubMed | New Orleans, LA | 13 | In-person |
| 6/17/08 | Prince | Advanced PubMed | New Orleans, LA | 10 | In-person |
| 7/15/08 | Prince | Region-wide teleconference on Open URL | Baltimore, MD | 27 | Distance education |
| 5/9/08 | Snow-Croft | Grants and Proposal Writing | Washington DC | 44 | In-person |
| 5/27/08 | Snow-Croft | PubMed for Experts | Tampa Bay, FL | 36 | In-person |
| 5/28/08 | Snow-Croft | PubMed for Experts | St Petersburg, FL | 9 | In-person |
| 5/29/08 | Snow-Croft | Patient Safety Resource Seminar | St. Petersburg, FL | 8 | In-person |
| 6/4/08 | Snow-Croft | PubMed for Experts | Mobile, AL | 10 | In-Person |
| 6/5/08 | Snow-Croft | Evidence Based Practice in a Magnetic World | Mobile, AL | 17 | In-person |
| 6/5/08 | Snow-Croft | NLM and NN/LM Update | Mobile, AL | 9 | In-person |
| 6/18/08 | Snow-Croft | Introduction to PubMed | Rockville, MD | 8 | In-person |
| 6/18/08 | Snow-Croft | Advanced PubMed | Rockville, MD | 11 | In-person |
| 6/23/08 | Snow-Croft | PubMed for Experts | Washington DC | 17 | In-person |
| 7/30/08 | Snow-Croft | PubMed Update | Baltimore, MD | 12 | In-person |
| 7/9/08 | Yancey | Hospital Librarians Web conference: MEDLINE | Baltimore, MD | 24 | Distance education |
| 7/25/08 | Yancey | <i>PubMed for Experts</i> | Atlanta, GA | 8 | In-person |

TABLE 4. Exhibits.

| Dates | Organization name | Meeting name | Location (city, state) |
|------------------|---|---------------------------|-------------------------------|
| 05/15-16/08 | National Patient Safety Foundation | 2008 Safety Congress | Nashville, TN |
| 6/30/08 – 7/1/08 | American Library Association | Annual Meeting | Anaheim, CA |
| 05/30/08 | Florida Health Sciences Library Association | State of the State | St. Petersburg, FL |
| 6/12/08-6/15/08 | Pride Fest Key West | Pride Fest Key West | Key West, FL |
| 6/12/08 | Veterans of Foreign Wars | | Greensboro, NC |
| 05/22-25/08 | Medical Association of the State of Alabama | Annual Meeting | Sandestin, FL |
| 06/04-07/08 | Georgia State Medical Association | Annual Meeting | Myrtle Beach, SC |
| 07/12/08 | Children's Hospital of the King's Daughter | Healthy Future Conference | Hampton Roads, VA |

| | | | |
|-------------|---|----------------|---------------|
| 07/14-16/08 | School Health and Education Partnership | Annual Meeting | Farmville, VA |
|-------------|---|----------------|---------------|

Actionable feedback received from exhibit visitors

No actionable feedback was recorded.

MedlinePlus Go Local

The Florida Consumer Health Information Network sent a survey to gauge interest in working on a project. Limited interest was reported.

We continue to support Go Local promotion by requesting that all awardees promote and demonstrate their state Go Local site or Go Local in general to all audiences. In addition we promote the Information Rx to encourage promotion of MedlinePlus and hence Go Local with all new awardees.

Staff activities:

May 1, 2008 Mandy was informed that the panel *Sexual Health across the Lifespan* was accepted at Reforma's annual conference. Siobhan, Karen, and Michelle are part of the panel. Mandy will not be able to attend so Toni will present in her place.

May 2, 2008 Beth attended a webinar on Spanish Outreach on WebJunction. Earlier in the year Beth and Sheila took their full day in-person course on outreach to minorities, focusing on the Hispanic population.

May 8, 2008 Terri attended the AHRQ (Agency for Healthcare Research and Quality) Web conference on personal health records.

May 12-15, 2008 Mandy and Dale attended the MLA Continuing Education Institute to learn more about developing online courses. Mandy plans to offer *Prescription for Success: Consumer Health information on the web* and Dale, *Geeks Bearing Gifts*.

May 14, 2008 Beth joined the Home Safety Council for *the Home Safety Literacy Project Webinar*. It was one of a series of four dealing with safety and literacy. The Council provided multiple copies of free materials.

May 16, 2008 Beth processed a membership application for the Health Sciences Library at University of Central Florida's College of Medicine. Their first class enters in August 2009.

May 16, 2008 MJ, Janice, Toni, Beth, Mandy and Dale attended the RML directors meeting, Chicago, IL. Each attended their appropriate breakout session.

May 17, 2008 Dale and Colette attended the yearly meeting of the NN/LM Web Developers in Chicago, IL.

May 18-21, 2008 MJ, Janice, Toni, Beth, Dale, Mandy and Sheila attended the MLA meeting, Chicago, IL.

May 29, 2008 Janice attended the meeting of the Florida Consumer Health Information Network planning group. The funding is almost expended for the award but the group will continue to meet and plan future endeavors in support of consumer health for Florida citizens. An extension was granted until the end of December to enable one additional in-person meeting.

May 30, 2008 Mandy and Terri made a site visit in support of a local express award recipient. They attended a class taught by Theresa Ogide-Alaeze from the Associated Health Resource Center at the Baltimore City jail.

June 2, 2008 Terri and Mandy submitted poster abstracts to the Mid-Atlantic Chapter (MAC) of MLA and the Southern Chapter of MLA for the fall chapter meetings on the topic of our partnership with HUD (Dept. of Housing and Urban Development) Neighborhood Networks.

June 2, 2008 Terri sent SEFLIN (Southeast Florida Library Information Network) a list of possible classes for the Florida Consumer Health Information Specialization effort. She followed with a list to the Tampa Bay Library Consortium later in June.

June 3, 2008 Terri followed-up with Theresa Alaeze of Associated Health, Inc. after last site visit, by sending a list of resources regarding myths of transmission for HIV/AIDS for work with female jail detainees.

June 3, 2008 Staff attended the NN/LM teleconference.

June 5, 2008 Dale met with technology coordinators from other regions to discuss the direction of technology training.

June 9, 2008 Janice attended the retirement luncheon for Ada Seltzer, resource library director at University of Mississippi. Ada was an active member of the Network and a strong supporter of health information outreach in Mississippi. Susan Clark was named interim director of Rowland Medical Library.

June 9, 2008 Terri and Mandy were notified by MLA that the symposium proposal they submitted was not accepted for MLA 2009. They are not planning to have any symposia at the meeting.

June 9, 2008 Terri attended and served as recorder for the monthly consumer health teleconference due to absence of scheduled recorder.

June 10, 2008, Jane Harrison, LCSW, CCM, a transplant social worker at Inova Fairfax, sought permission to use some of the data from slides for the *Easy to Read* class. Her audience is organ transplant social workers.

June 13, 2008 Toni attended the bi-annual meeting of the Association of North Carolina Health and Science Librarians and the continuing educational course, *Thinking like an MBA*.

June 17, 2008 Sheila attended the NN/LM Outreach Education Coordinators teleconference.

June 23, 2008 Janice participated in a teleconference with Angela Ruffin and Dan Wilson concerning next steps and an extension of the University of Virginia emergency preparedness planning subcontract.

June 25-July 3, 2008 Mandy and Terri attended and helped NLM exhibit at the American Library Association in Anaheim, CA. While at the meeting, Terri attended the Diversity and Outreach Fair, Karen Vargas's class, the Workplace Wellness Fair and a Roundtable Breakfast and Dana Abbey's class.

June-July 2008 Sheila began working with Anne Thurland at the Department of Public Health in St. Croix, USVI, on an outreach activity involving educating public health workers on NLM resources including distribution of the NLM publication *Health Hotlines*.

July 2008 Sheila and Terri began working on a project to discover reasons for non-completion of distance education classes. They intend to submit their results as a paper abstract for MLA 09. They began working on IRB permission for a survey of human subjects. Sheila will attend on-line training for IRB protocols. Terri and Sheila will develop survey questions which will be reviewed by the OERC and others in the HS/HSL. MJ will mentor them throughout the process.

July 9, 2008 Beth provided Maria Collins of the DOCLINE Team with names of members that might be willing to participate in usability testing. The testing went off without a hitch and findings were reported during the July 15 coordinators teleconference

July 11, 2008 Beth permitted Cara Breeden, who is working on her MLS through Texas Woman's University, to post the *Easy-to-Read Health and Wellness Material* PowerPoint on Cara's class blog.

July 10, 2008 Terri had a positive review of her *ABC's of DNA* class at the American Library Association conference. See: <http://onlineinsider.net/2008/06/29/abcs-of-dna/>

July 14-15, 2008 Janice met with the staff of the Pacific Northwest Region in Seattle to complete emergency "buddy" plans.

July 14, 2008 Terri responded to a request by the Bone and Joint Decade for a Fit-to-a-T program presentation on MedlinePlus in Greensboro, NC. Greensboro AHEC library director Leslie Macker was contacted and agreed to send someone for the 5-10 minute presentation.

July 15, 2008 Terri attended the MLA/NLM Health Information Literacy Webinar to hear about the results of the pilot program.

July 30, 2008 Terri attended the fourth meeting of Healthy People 2020 via the web. The Secretary's Advisory Committee is now preparing for the transition from committee deliberation to report writing.

July 16, 2008 SE/A coordinators attended the NN/LM teleconference by NLM's Kathy Cravedi. Kathy also discussed NLM promotional products.

July 17, 2008 Toni attended the NLM Search Clinic on Automatic Term Mapping.

During the quarter, Terri began work on the development of a new class on patient informatics.

SE/A Web site <http://nnlm.gov/sea>:

51 articles were added to *SEA Currents*: <http://nnlm.gov/sea/newsletter/>

345 pages were updated, reviewed, or added to website.

68 subscribers to *SEA Currents* (via notification plugin)

nnlm-sea discussion list:357 subscribers

