

**National Network or Libraries of Medicine
Southeastern/Atlantic Region**

Region 2

Annual Report

May 1, 2009 – April 30, 2010

University of Maryland, Baltimore

Date submitted: August 26, 2010

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Executive summary

Personnel: In June, Mandy Meloy resigned her position as Community Outreach Coordinator. In October, Nancy Patterson joined the staff as Community Outreach Coordinator. Nancy was previously Head of Resource Sharing at the University of Maryland Health Sciences and Human Services Library. In January, Beth Wescott, Network Access Coordinator, retired after 11 years of service. Beth made many contributions to the SE/A by teaching DOCLINE classes, promoting health literacy, and initiating emergency preparedness activities in the region. In January Persko (PJ) Grier joined the staff as Network Access Coordinator. PJ had previously served as a Network Services Coordinator on a consulting basis for Region 1 and had been Director of the Delaware Academy of Medicine where he was very involved in outreach to health professionals and consumers. PJ will teleworking from Pennsylvania.

Terri successfully secured permanent status and a promotion to Librarian III at the University of Maryland. In June, Terri began teleworking from North Carolina. She maintains excellent contact with staff and SE/A members through Skype and other telecommunication methods.

At the end of year 04, SE/A staff included:

M.J. Tooley – Director

Janice E. Kelly – executive Director

P.J. Grier – Network Access Coordinator

Terri Ottosen – Consumer Health Coordinator

Nancy Patterson – Community Outreach Coordinator

Dale Prince – Technology Coordinator

Sheila Snow-Croft – Outreach/Education Coordinator

Toni Yancey – Outreach/Exhibits Coordinator

Colette Becker – Web Developer

Regina Johnson – Program Management Specialist

Evelyn Peyton - Secretary

Network Infrastructure: We began the year with 581 full and 607 affiliate members and ended the year with 537 full members and 678 affiliate members, a net gain of 27 members. Again this year, we saw a growth in affiliate membership due to recruitment efforts and also a number of full members moving from full to affiliate membership due to interlibrary loan responsibilities in the Network.

526 SE/A members participate in DOCLINE with 506 participating in SERHOLD. The libraries offering service to unaffiliated health professionals rose by 12% and services to the public a modest 1%. Resource libraries maintained an 80% fill rate, a slight decrease from last year. The Network Access Coordinators monitored DOCLINE reports and contacted libraries with high non-receipt statistics and those that fell below the 75% fill rate norm. PJ has actively pushed DOCLINE participants to upgrade their internet browsers to one that is supported by NLM, especially in preparation for DOCLINE 4.5. There are still 74 DOCLINE users that need to upgrade to a NLM supported internet browser.

We continued to promote the Electronic Funds Transfer System (EFTS) at exhibits and in classes. EFTS membership in the region grew by seven members to a total of 131 with 27 of the 31 resource libraries participating. We introduced an incentive award to encourage participation. Six awards were funded resulting in three new members. Beth and PJ represented SE/A on the EFTS advisory committee and attended scheduled teleconferences.

Budget: The year 04 budget was higher than the previous year allowing staff to travel, exhibit and train members and target populations. Unexpended funds were approved to supplement the year 04 operating budget resulting in a second round of funding in early 2010. One hundred thirty-nine express and outreach project awards were funded in year 04.

Assessment: This year the SE/A undertook three assessments. In June, we began an assessment with members of our five regional advisory committees. The purpose of the assessment was to ascertain if the new program committee structure achieved the objectives of increased member involvement in regional programs and member satisfaction with the structure. We had a 61% response rate to our questionnaire. Of those responding, 94% strongly or somewhat agreed that they knew what was expected of them as a member of a committee. 94% or greater strongly or somewhat agreed that the size, composition, number of meetings, and virtual meetings were adequate to conduct business. 97% agreed strongly or somewhat that their opinion on regional matters was valued by the SE/A. 97% of respondents strongly or somewhat agreed that having program advisory committees was a good approach for SE/A members to provide input and feedback on regional programs.

During the fall, with the assistance of Cindy Olney, we undertook an assessment to gain insight into the needs of health professionals who are unaffiliated with an academic health science or hospital library. Cindy held structured phone interviews with representatives of state or regional associations from four different health professional groups (public health professionals, nurse practitioners, physician assistants, and rural health practitioners.) The results of the interview provided information on training, communication methods, use of technology and outreach and partnership opportunities. Toni and Sheila followed up with each person interviewed resulting in several project applications and exhibits. These will be important outreach and networking partners going forward.

On February 3-4, 2010, the SE/A held a strategic planning meeting in Baltimore to gather information and ideas for regional programming for the next five years. Invited guests included representatives from resource libraries, oversight committee and invited guests from constituents groups across the region. The agenda included an environmental scan of health care, library, economic, technology and education trends, a report on the health care professional association assessment, SE/A update, and workgroups on resource library, hospital librarians, outreach, e-science, technology, emergency preparedness, and collection retention and access. Groups discussed ideas for programming and funding, identified target groups, methodologies to reach target groups and issues and concerns facing libraries and their abilities to lend, collect and retain collections. The University of Maryland, Baltimore will include the information gathered in the preparation of the next NN/LM contract proposal to ensure programs meet the needs of the region and its constituent groups.

Advocacy: SE/A staff continued to support member initiatives and to meet members through attendance at state and regional meetings and through site visits. We provided NLM and NN/LM updates at regional meetings to enhance member knowledge of NLM resources and changes to programs and services for both. Staff attended state consortia and association meetings in Florida, Georgia, Maryland, North Carolina, and Tennessee, and Virginia as well as regional MLA chapter meetings in NJ and TN. In addition, staff made 21 site visits in support of member outreach projects, statewide initiatives and library retirements and dedications.

Janice presented a poster on regional advocacy initiatives at the Medical Library Association meeting in Honolulu. She had lots of interest in our programs and a request to write up the program for an article in *MLA News*. Janice and Toni submitted the article that was published in the April issue of *MLA News*.

In October NLM published profiles of SE/A member projects for National Medical Librarians Month. The profiles highlighted included: East Tennessee State University Quillen College of Medicine Library *Color My World Healthy*, East Carolina University Laupus Health Sciences Library *Innovation Expo 2009*, University of South Carolina School of Medicine Library *InfoAble Portal*, and University of North Carolina Health Sciences Library *NC Health Info en Espanol*. See <http://www.nlm.nih.gov/lo/profiles09/index.html>

SE/A staff hosted the 2009-2010 NLM associate fellows in December. The associate fellows were treated to Blues, Booze, and BBQ, an introduction to the SE/A. They also heard about a "day in the life of an SE/A coordinator," toured the library and learned about the benefits of housing an RML. It is always one of the highlights of our year.

During the year, Terri spearheaded a committee that successfully planned the E-Patients: the Techno-Cultural Revolution of Health Consumers symposium to be held at the 2010 Medical Library Association meeting in Washington, DC. The symposium will feature a keynote speaker, presentations by librarians and consumers in the trenches and demonstrations of personal health records.

Our *Beyond the SEA* webinar series continues to be popular. We held six conferences this year including: *Funding Opportunities from the NLM and NN/LM* with Dr. Sim and Janice Kelly, NLM's Disaster Information Management Research Center (DIMRC) with Stacey Arneson, *Did you pay me? – EFTS* with Jola Sliwinski, *Health Information Literacy project* with Jean Shipman, *Calculators for Measuring the Impact of Health Sciences Libraries and Librarians* with Betsy Kelly and *Healing Begins with Knowledge: The Increasing Importance of Health Care Literacy in the Medical Team* with Dr. Erin Dunbar. We appreciate the support of NLM and NN/LM personnel willing to participate in our programming.

Task Force on Print Retention: The task force met in March in Atlanta to complete its charge. They requested several reports from the SERHOLD team at NLM and sent lists to resource libraries to check the holdings on those reports. Their final report with recommendations is expected in May.

Outreach: A large part of the outreach program is promoting and training librarians, health professionals and consumers to find, evaluate and use health information. The SE/A staff and subcontractors were busy once again in many outreach activities including training, exhibiting, promotion, and more. SE/A staff lead 102 outreach activities reaching 2,103 participants. Twenty-eight percent (28%) of the activities were offered remotely, up from 16% last year. Subcontractors and awardees lead 471 activities reaching 6,999 participants. Six percent (6%) of the activities were lead remotely. In addition, SE/A staff exhibited at nine national and 17 regional meetings while awardees exhibited at an additional 37 meetings.

Outreach Challenge: In addition to staff and awardee outreach activities, we have tried to capture unfunded activities by SE/A members. At the end of year 04, 70 unfunded activities have been captured reaching 2,045 participants. In year 04, we added 13 activities by 13 persons in five states. We will continue the collection of activities through the end of this contract.

MedlinePlus Go Local: In February, NLM announced that it was discontinuing its support of Go Local. The SE/A is proud to have been a part of this venture from funding the pilot project that tested the capability to link local resources to MedlinePlus health topics through the funding of seven state projects. In addition, we were pleased to support the many outreach projects and exhibits that promoted Go Local throughout the region over the years and to work with the sites and those involved. The University of North Carolina and the Medical University of South Carolina plan to continue their projects since they are hosted locally. Others that were hosted at NLM are deciding to discontinue their projects or are searching for new hosting sites.

Funding: This year we funded an abundance of outreach, digitization, exhibit and other awards using our operating budget as well as our previous unexpended funds. Creative project ideas reaching diverse populations such as college students, teens, migrant farm workers, seniors, daycare parents and children, pet owners and more were targets of SE/A funded projects. In all, we funded seven Express Community Day Awards, 14 Express Digitization Awards, 41 Exhibit Awards, 18 Express Outreach Awards, two Express Follow-up Awards, six EFTS Incentive Awards, six Express Hospital Library Promotion Awards, eight Express Planning and Assessment Awards, four Express Library Technology Improvement, five Express Technology Awareness Awards, 17 Training Awards, two Welcome Awards, and nine Outreach project awards. Many completed projects were highlighted in posters and papers at the MLA annual meeting as well as the two MLA Chapter meetings.

Outreach Partnerships: Nancy and Terri continued the partnership with HUD Neighborhood Networks providing training the trainer classes and maintaining contact through webinars and teleconferences. Terri completed training for the Florida Consumer Health Information Network reaching over 125 public and academic librarians in Florida, with approximately 75 qualified to earn the Consumer Health Information Specialization (CHIS) from the Medical Library Association. Florida librarians continue to participate in online classes. Nancy and Sheila continued contact with and training to the Mississippi Institute for the

Improvement of Geographic Minority Health, Jackson, MS. Nancy has also maintained contact with the Hopkins Bayview Medical Center Baltimore religious partnership. She attended the organizing meeting and follow-up meetings.

Knowledgebase: SE/A staff were active this year presenting posters and papers as well as contributing articles and reviews to the library knowledgebase. Their output included:

- Wescott. Poster presentation. Health Literacy, a Life-or-Death Matter in Times of Emergencies and Disasters (poster), Irvine, CA
- Snow-Croft and Ottosen, “Distance Education Dropouts.” Poster, MLA 2009, Honolulu HI
- Ottosen and Snow-Croft. Poster presentation. *Distance Education by the SEA: A Survey of NN/LM Participants*. Three by the Sea Meeting, Atlantic City, NJ
- Ottosen and Snow-Croft. Paper presentation: *Distance Education Dissonance: A Study of Barriers and Benefits*. Southern Chapter of MLA meeting, Memphis, TN
- Prince, co author. *Teaching Web 2.0 Technologies using Web 2.0 technologies*. [J Med Libr Assoc](#). 2009 Oct;97(4):253-9.
- Prince. Book review. M-Libraries: Libraries on the move to provide virtual access. *J Med Libr Assoc*. 2009 October; 97(4): 321–322.
- Kelly. Poster presentation. *Teen Health Information Outreach*. National Rural Health Association Multicultural – Multiracial annual Conference, Memphis, TN
- Kelly and Yancey. *A Regional Advocacy Program for Hospital Librarians*. *MLA News* Vol 50(4), April 2010

Network infrastructure

TABLE 1. Annual infrastructure data

	Current year	Previous year
Network members – full	537	581
Network members – affiliate	678	607
Libraries providing services to unaffiliated health professionals	304 (57%)	264 (45%)
Libraries providing services to public users	273 (51%)	288 (50%)
Average fill rate for resource libraries	80%	81%

Regional emergency preparedness planning

The SE/A Emergency Preparedness & Response Committee met in Tampa, FL on July 14. Dan Wilson, coordinator of the national plan and chair of the committee, provided an overview and update on the past year’s progress of the NN/LM National Emergency Preparedness & Response Plan and state coordinators reported on the status of preparedness in their areas. All participated in a “train the trainer” session for the *10-Step Approach to Service Continuity Planning*. Attendees discussed continuing concerns about methods of communication, “buddy library” relationships, and the roles of the RML and the state coordinators. Coordinators were encouraged to apply for the Express Planning and Assessment awards as a means to promote emergency preparedness and statewide planning for continuity of service.

The SE/A provided the Express Planning and Assessment Award to allow for emergency preparedness statewide planning meetings. In year 04, awards were provided for planning meetings in Alabama, Georgia, Maryland, North Carolina, South Carolina and Virginia, all lead by SE/A Emergency Preparedness & Response Committee members. Meetings in Maryland, South Carolina and Virginia will focus on the developing partnerships with emergency responders and determining the role of the library in their institutions or community during an emergency while the others will focus specifically on continuity of service planning and the development of mutual aid agreements.

The first community day project was held in the region this year. Sarasota Public Library held a community fair on Saturday, September 26, 2009. Exhibitors and speakers were included in the program. The library felt the program was successful and contacts made were invaluable and lead to an appointment on the community emergency committee.

The SE/A continued its funding for additional Express Community Day Awards. The purpose of the award is to assist libraries in becoming active partners in their communities' emergency preparedness, response, and recovery planning. Awardees included American Cancer Society, Columbus (GA,) Columbus Regional Healthcare System (GA,) Lexington-Henderson County, Everett Horn Public Library (TN,) New Hanover County Public Library (NC,) North Carolina State University, College of Veterinary Medicine, University of Miami, and University of South Alabama.

Janice and Beth were interviewed by Cindy Olney and Susan Barnes of the OERC concerning SE/A participation in the national emergency preparedness initiative. Each provided detailed information on the committee work, community day activities and communications activities.

Identifying unique and historical collections

In year 04, the SE/A once again offered the Express Digitization Awards to make more unique and historical collections accessible. This year we funded 14 awards including:

- **American Psychological Association** - digitize/convert archival oral histories, interviews and other materials from outdated analog formats to digital formats
- **Association of Women's Health Obstetric and Neonatal Nurses** - digitize historical materials that trace the formation, governance, strategic planning, mission and impact of the organization
- **Florida International University** – digitize founding documents for the new medical school
- **Howard University** - digitize over 500 publications of the Howard University Global HIV/AIDS Initiative
- **Louis de la Parte Florida Mental Health Institute** – digitize the 35 half-hour “Issues in mental health series” shows documenting the state of mental health from 1983 to 1988 in the state of Florida
- **Medical University of South Carolina** - digitize 132 medical theses written between 1825 to 1829
- **Northeast Georgia Medical Center, Inc** - digitize scrapbooks and yearbooks from the now closed Hall County School of Nursing circa 1960s, as well as celebratory booklets/newsletters and photographs created by NGHS
- **Roosevelt Warm Springs Institute of Rehabilitation** – digitize select items from the archives including 26 issues of Polio Chronicle, annual reports of the Georgia Warm Springs Foundation, a collection of the Wheelchair Review, and photographs and VHS promotional and training films created by the Foundation
- **Saint Thomas Hospital** - digitize the archives of the Saint Thomas School of Nursing established in 1898
- **Society for the Preservation of Physician Assistant History** - digitize photographs from the historical collection of photographs of events, people, etc from the 1970's-1990's
- **University of Alabama, Birmingham** - enable the recording and podcasting of Reynolds Historical Library lectures on the history of medicine and medical humanities and digitize the

Pellagra in Alabama project papers, the journal of B.W. Allen, a Confederate surgeon from Charlottesville, VA and letters from Sir William Osler

- **University of Maryland, Baltimore** - digitize the papers, texts, chapters, and more of Florence P. Kendall, a pioneer in the field of physical therapy
- **University of South Carolina** - digitize 50 items of medical ephemera from the late nineteenth century along with historical books from the collection.
- **University of South Florida** – digitize the historical materials in the collection pertaining to the medical history of the Tampa Bay area

E-licensing

The NN/LM SE/A is seeking new ways and avenues to support and advocate for hospital librarians and their libraries. Toward this end, the SE/A has begun investigating the e-licensing landscape. There is a newly formed vendor Lyrasis (previously Palinet and Solinet) which covers most of the region which holds some promise. No official meetings with Lyrasis were held in year 04 but are planned for year 05.

The e-licensing FAQ on the SE/A website is available for members (<http://nmlm.gov/sea/rsdd/elicense/>) to consult. We are gathering information about existing group licensing initiatives around the region and when completed will be available on the FAQ.

EFTS

Through promotional efforts, seven new members joined EFTS in year 04. There are now a total of 131 SE/A member participants.

In December we announced a new award to promote participation in the EFTS. An award of \$200 in starter funds was offered to non-participating SE/A DOCLINE libraries as well as a \$100 incentive award to current EFTS hospital library members to continue their participation in the program and affirm their resource sharing efforts. Six awards were funded.

We plan a new promotional effort in year 05. The University of Maryland, Baltimore (MDUMDB) and University of North Carolina, Chapel Hill (NCUNCA) have agreed to insert tri-fold EFTS promotional brochures into manual bill invoices for one month's billing period.

Outreach

- **Major (≥ \$15,000) projects funded in contract year: 9**
 - Delta State University. *Clarksdale Diabetes and Metabolism Consumer Health Education Center*
 - East Tennessee State University. *MedlinePlus: Orientation and Instruction*
 - East Tennessee State University. *Evidence-based Information Training and Delivery Project, Phase 2*
 - Mountain Area Health Education Center. *Healthy Kids in Western NC*
 - University of MD, College of Info Studies. *Collaborative Computer Training to Improve Older Adults' E-health Literacy: A Pilot Study*
 - University of Miami. *Librarians and DOCS for Health, Phase 2*
 - University of South Alabama. *Empowering Health Ministry Leaders*
 - Western Maryland AHEC. *Western Maryland/West Virginia Outreach*
 - C.O. Evaluation Consulting, LLC Unaffiliated Health Professional Association
- **National exhibits conducted by RML: 9**
 - National Association of City and County Health Officials, Orlando, FL

- American Association of Diabetes Education, Atlanta, GA
- National Association of Health Data Organizations, Alexandria, VA
- American Association of School Librarians, Charlotte, NC
- National Council of Negro Women, National Harbor, MD
- National Rural Health Association Multicultural – Multiracial annual conference, Memphis, TN
- Public Health Association with NLM and SIS, Atlanta, GA
- American College of Cardiology, Atlanta, GA
- Public Library Association, with NLM, Portland, OR

- **National exhibits conducted by subcontractors: 0**

- **Regional/state/local exhibits conducted by RML: 17**
 - Florida Library Association, Orlando, FL
 - Veterans of Foreign Wars, Huntington, WV
 - Florida Academy of Physicians Assistants, Miami Beach, FL
 - Florida Public Health Association, Palm Beach Gardens, FL
 - Richmond VA Medical Center Spinal Cord Injury Research Institute, Richmond, VA
 - AW Industries Employee Health Fair, Landover, MD
 - Three by the SEA, MLA tri-chapter meeting, Atlantic City, NJ
 - North Carolina Library Association meeting, Greenville, NC
 - Mississippi Library Association, Hattiesburg, MS
 - Southern Chapter of MLA meeting, Memphis, TN
 - East Tennessee State University Mobile Technology Fair, Johnson City, TN
 - University of Miami Faculty Research Open House, Miami, FL
 - North Carolina Nurses Association, Asheville, NC
 - Greektown Community Association Health Fair, Baltimore, MD
 - University of Maryland Baltimore @Hand Symposium, Baltimore, MD
 - St. Elizabeth's Hospital Open House, Washington, DC
 - South Carolina Dental Association, Myrtle Beach, SC

- **Regional/state/local exhibits conducted by subcontractors: 37**
 - Allendale Community Leadership Institute, Allendale, SC
 - Alabama Chapter, American Physical Therapy Association, Birmingham, AL
 - Georgia State Medical Association, Myrtle Beach, SC
 - Tennessee Osteopathic Medical Association, Chattanooga, TN
 - Aiken Community Leadership Institute, Aiken, SC
 - La Fiesta del Pueblo, Raleigh, NC
 - Tennessee Public Health Association, Franklin, TN
 - National Council of Negro Women Black Family Reunion, Washington, DC
 - Georgia Rural Health Association, Young Harris, GA
 - Mercer University Atlanta Information Expo, Atlanta, GA
 - ADA AL Chapter Step Out Walk to Fight Diabetes Health & Fitness Festival, Birmingham, AL
 - Maryland Academy of Physician Assistants meeting, Ocean City, MD
 - Hispanic Festival and Health Fair, Mayo, FL
 - Georgia Council of Media Organizations, Columbus, GA
 - South Carolina Commission for Minority Affairs Cradle to Prison Pipeline® Summit, Columbia, SC
 - South Carolina Commission for Minority Affairs Paths for the Generations: Building Ourselves and Our Communities, Charleston, SC
 - Georgia Nurses Association, Athens, GA
 - Southern Regional Education Board Council on Collegiate Education for Nursing, Atlanta, GA
 - Virginia Rural Health Association, Hot Springs, VA
 - Mercer University Tarver Tips for Health, Atlanta, Macon and Savannah, GA
 - Maryland Nurses Association, Linthicum, MD

- Hispanic Business Council of the Birmingham Business Alliance Fiesta, Birmingham, AL
 - Florida Nursing Students Association, Daytona Beach, FL
 - Maryland Psychological Association, Annapolis, MD
 - North Carolina Veterinary Medicine Association, Raleigh, NC
 - American Diabetes Association – Maryland Chapter, Clinton, MD
 - Georgia Academy of Family Physicians, Atlanta, GA
 - Rural Health Association of Tennessee, Pigeon Forge, TN
 - Alabama Society of Physician Assistants, Birmingham, AL
 - North Carolina Academy of Physician Assistants, Durham, NC
 - Alabama Rural Health Association, Prattville, AL
 - National Association of Social Workers – Maryland Chapter, Baltimore, MD
 - Alabama Library Association, Huntsville, AL
 - Maryland Association of Christian Home Educators, Frederick, MD
 - 18th Annual Caregiver's Wellness Day, Annapolis, MD
 - National Council of Alcoholism and Drug Dependency – Maryland Chapter, Baltimore, MD
 - University of North Carolina Consumer Health Public Service Announcements
- **Courses developed/updated by RML staff**
 - **ABCs of DNA: Unraveling the Mystery of Genetics for Consumers** - Updated and renewed with MLA
 - **African American Community Health** – updated and renewed with MLA
 - **Beyond an Apple a Day: Providing Consumer Health Information at Your Library** - updated with Michelle Eberle of Region 8 and renewed with MLA
 - **Canny Consumer: Resources for Consumer Health Decision-Making** – updated and renewed with MLA
 - **Canny Consumer: Resources for Consumer Health Decision-Making Online** class completed
 - **Combatting Information Fatigue** - updated and renewed with MLA
 - **Combatting Information Fatigue: Health Information Resources for Veterans Online** - class completed
 - **Evidence-based Practice in a Magnetic World** – updated course with changes to the ANCC Magnet Recognition Program
 - **Grants and Proposal Writing** - developed one hour presentation for health professionals and non-librarians
 - **Health Literacy Toolkit** - revised and updated, available at <http://nnlm.gov/sea/outreach/healthlitkit/index.html>
 - **M-Powering Medicine: Mobile Technology and Health Science Information** - developed this 4-8 hour course that introduces librarians and practitioners to handheld platforms, the current use of those platforms in disseminating health information and supporting medical practice, and possible future uses.
 - **¿No Comprende?: Spanish health information resources for English speaking librarians** - updated and renewed with MLA
 - **¿No Comprende?: Spanish health information resources for English speaking librarians Online** - updated and renewed with MLA; approved for 6 CE contact hours
 - **Nursing on the Net Online** - created online version of in-person class; MLA approved for 4 CE contact hours
 - **Public Health Information on the Web** - developed one and two hour variations of existing course specifically for members of the public health workforce
 - **The Ropes: Planning Instruction for the Adult Learner** - updated the 8-hour train-the-trainer course
 - **Wishing Well Tutorial Series** – Part 4 completed and available online at <http://nnlm.gov/sea/training/wishingwell/part4/part4.htm>

TABLE 2. Site visits: 21

Date	Last name of RML staff responsible	Institution	Location (city, state)	Topics addressed
March 29, 2010	Grier	Wake Med AHEC	Raleigh, NC	SE/A Funded Emergency Preparedness Class MLA CE
March 30, 2010	Grier	Carolinas AHEC	Charlotte, NC	Emergency Preparedness Class MLA CE
June 25, 2009	Kelly, Tooley	University of South Alabama	Mobile, AL	SE/A programs and role of resource library
June 29 30, 2009	Kelly	East Tennessee State University	Johnson City, TN	Dedication of consumer health library in recreation center
August 13, 2009	Kelly	Johns Hopkins University Welch Library	Baltimore, MD	Overview of NN/LM SE/A programs
September 17, 2009	Kelly	Duke University	Durham, NC	NC Health Info steering committee
October 21, 2009	Kelly	MaFlo's and Rural Community Outreach	Georgetown, SC	Review progress of outreach projects
October 22, 2009	Kelly	Diabetes CORE	Georgetown, SC	Review progress of outreach projects
November 10, 2009	Kelly, Tooley	University of Maryland School	College Park, MD	Medical librarianship
January 19 -21, 2010	Kelly	University of the Virgin Islands,	St. Thomas & St. Croix	Information and training needs
February 24, 2010	Kelly, Ottosen	University of North Carolina at Chapel Hill	Chapel Hill, NC	NC Health Info steering committee
April 27, 2010	Kelly, Grier	University of South Carolina	Columbia, SC	Community Day event
September 26, 2009	Ottosen	Sarasota Public Library	Sarasota, FL	Community Day Pilot Project
November 19, 2009	Ottosen, Patterson	University of North Carolina – Chapel Hill	Chapel Hill, NC	NC Health Info Site Visit
February 8, 2010	Prince	University of South Carolina, School of Medicine Library	Columbia, SC	Funding, current projects, future projects
February 10, 2010	Prince	Medical University of South Carolina	Charleston, SC	Funding, current projects, future projects
September 17, 2009	Snow-Croft	Bayou La Batre Rural Health Clinic	Bayou La Batre, AL	NN/LM and NLM resources, future partnership and training opportunities
September 17, 2009	Snow-Croft	Poarch band of Creek Indians	Atmore, AL	NN/LM training opportunities and resources
June 25, 2009	Yancey	Children's Healthcare of Atlanta	Atlanta, GA	Library dedication

August 5, 2009	Yancey	Palm Beach VA Medical Center	Palm Beach, FL	Funding, training and outreach
September 4, 2009	Yancey	Three Rivers AHEC	Columbus, GA	Funding and outreach

Web site use



