

RML QUARTERLY REPORT

Region:	NN/LM Pacific Southwest Region
Period Covered:	November 1, 2011 – January 31, 2012
Contractor Name:	UCLA Louise M. Darling Biomedical Library
Contract Number:	HHS-N-276-2011-00009-C
Date Submitted:	February 22, 2012

EXECUTIVE SUMMARY

After successfully conducting the Network membership renewal drive using SurveyMonkey, and receiving responses from the vast majority of members, lists of Full and Affiliate Members were compiled and submitted to E Group for printing of certificates. The completed certificates were received in late December and mailed in early January.

There were no national exhibits conducted by the RML during the quarter. The RML conducted one local exhibit, "Activate Simi Valley," on January 12, sponsored by the Simi Valley YMCA. This health fair was a kick-off event for a community healthy living initiative. Simi Valley is a suburb northwest of Los Angeles, located in Ventura County. One regional exhibit was conducted through the University of Arizona cooperative agreement, the 5th Annual Gathering of American Indian Veterans, on November 5 in Tucson.

There were a number of outreach activities during the quarter:

- On November 13, Kelli Ham and three other panelists presented *Meeting Health Information Needs in the Library*, at the California Library Association Annual Conference in Pasadena. Other panelists included Darlene Parker-Kelly from Charles Drew University; Joe Atkinson from Los Angeles Public Library; and Jackie Davis from Sharp Health Care Community Health Library in San Diego.
- Kay Deeney attended the Arizona Library Association (AzLA) Annual Conference November 28-30 in Tucson. On November 29, she co-presented *The Future is Here: Health Resources for All!* with Rebecca Swift, from the Phoenix Indian Medical Center. The presentation was part of the Technology and Tech Services Track. Kay also attended the business meeting of the Tribal Library Gathering held at AzLA.
- In response to a referral from the National Network Office, Kay Deeney contacted the Executive Director of the National Association of School Nurses (NASN) on January 12 to offer a workshop covering NLM resources at their annual meeting in San Francisco on June 23-26, 2012. The Executive Director replied that, unfortunately, all conference sessions were filled. However, she was interested in the possibility of a hands-on workshop as a pre-conference activity at the meeting.
- On January 13, Stephen Kiyoi, Kay Deeney, and Kelli Ham conducted a two-hour distance education session for Shasta College librarians and health science students. Shasta College is located in Redding, CA in the northern-most part of California. Redding is almost equidistant between Los Angeles and Seattle.
- After the Shasta College training, Stephen Kiyoi surveyed librarians at community colleges in California to determine their interest in health information training. The California Community Colleges system is

considered to be the largest higher education system in the nation, with 72 districts and 112 colleges. Stephen received 30 responses from community college librarians, 29 of whom are interested in health information training.

- On January 19, Kelli Ham conducted an Infopeople Webinar, *Caregiver Resources*. The session will be repeated for *Midday at the Oasis* on February 1.
- On January 24 Kay Deeney taught *PubMed Rediscovered* in the RML Training Room. Twenty-three people attended the event.

In December, 2011, discussion began among four MLA Chapters (MLGSCA, NCNMLG, MCMLA, SCCMLA), involving three RMLs (PSR, MCR, SCR), about the possibility of a “quad-chapter” meeting in October 2014, to be held in Denver, CO. This meeting would replace the traditional “Joint Meeting” between MLGSCA and NCNMLG in the Pacific Southwest Region. The idea generated much interest among network members seeking a more affordable “mini-MLA” meeting and networking opportunity during these challenging economic times.

Following up from the previous quarter, the RML submitted a letter of support and intent to collaborate with the UCLA Center for Healthy Children, Families, and Communities, in their proposal to serve as the inaugural National Coordinating Center (NCC) for the HRSA Regional Hemophilia Program. Other collaborating entities involved in the overall project include the Presidents of World Federation of Hemophilia, the National Hemophilia Foundation, CDC, and the National Heart, Lung, and Blood Institute (NHLBI).

Kay Deeney continues to work with Sharon Dennis, NTC Assistant Director, on *Teaching with Technology*, an online class that NTC will offer in March, 2012. The course will be taught through Moodle, with modules on adult learning principles, synchronous and asynchronous distance learning, and other online tools.

Kelli Ham submitted a proposal for the *Health and Wellness @ the Library* course for the Medical Library Association (MLA) Annual Conference for 2013. The course would be a blended online and in-person course that is eligible for 12 MLA continuing education credits, plus the Consumer Health Information Specialization (CHIS).

Five registrants were omitted from the Registration system for a PubMed class during a database server issue on January 5th. Backup emails were used to recreate the registrations. The server problems were resolved. The waitlist part of the registration system was severely tested when 88 people tried to register for a Consumer Health class, which had fifty available slots.

Work towards the website redesign and migration to Drupal continues. Kelli Ham worked with Marco Tamase and Lori Tagawa to develop a web site content audit, and the entire staff is involved in identifying content for deletion and archival. Additional guidelines are being developed to help staff with creating Section 508 compliant materials.

NETWORK INFRASTRUCTURE

REGIONAL ADVISORY COMMITTEE (RAC) ACTIVITIES:

There were no meetings held during the quarter. Planning was begun for the next meeting.

EVIDENCE BASED HEALTH:

E-Science Day, a day-long program organized by the University of California, Davis, and funded by the RML, was held on Tuesday, December 6, 2011, at the Medical Education Building of the UC Davis Medical Center in Sacramento, CA. The event was conducted in a blended format; available both in-person and via web conference, featuring a keynote address and panel presentation; lightning rounds, and afternoon break-out sessions. The aim of the event planners was to educate regional librarians in the subject of e-science, why librarians should care about it, and how they can begin supporting it at their own libraries and institutions. Over 100 attendees participated in the event either virtually or in-person.

Registration opened on January 23 for the March 2 Symposium *Information Treasure Hunt: Supporting Evidence-Based Practice @ Your Institution*, with instructor Connie Schardt. The symposium was widely promoted through RML and MLA chapter web sites and electronic announcement lists. At the end of the quarter, roughly 45 people had registered to attend. All RML staff will attend the event.

ASSESSMENT AND EVALUATION ACTIVITIES/DATA:

On November 9, Marco Tamase, Kelli Ham and representatives from the Greater Midwest Region participated in a web conference conducted by the Outreach Evaluation Resource Center. The goal of the session was to identify common themes across regions, learn about findings that might be useful for the nlm.gov web site as a whole, and help the regions make decisions about what content to migrate in the upcoming transition to Drupal.

On November 16, in response to a request initiated at the June DOCLINE teleconference, Alan Carr submitted a list of 19 PSR Network members as potential candidates for one-hour focus groups, to be conducted by NLM, in preparation for updating the NLM Strategic Plan on Resource Sharing. The list included a representative mix of large academic/large hospitals, small hospitals, special libraries, and groups, such as Kaiser Permanente.

Alan Carr attended the Evaluation Liaisons teleconference on December 5.

OUTREACH

TABLE 1: ALL NEWLY FUNDED AWARDS AND PROJECTS:

Title	Lead Organization	City/State
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UPDATE OF ONGOING MAJOR PROJECTS (FUNDED AT \geq \$15,000):

COA 2011-2012: Arizona Outreach

During the November 1, 2011 – January 31, 2012 quarter, the Arizona Health Sciences Library (AHSL) continued their outreach efforts, with special focus on consumer health and Hispanic American, Native American, and youth populations. The outreach librarian participated in the Hispanic Centers of Excellence Consortium's Virtual Border Health Library Advisory Committee Meeting, to improve training on evidence-based principles to health professionals along the border. AHSL was also represented at the Fifth Annual Native Americans Veterans

Gathering and the N-Nurses Symposium, with nurse attendees from the Navajo Nation. Culturally- and linguistically-appropriate consumer health materials were presented at the Arizona State Library Webinar on Consumer Health and the Arizona Library Association Annual Conference. In partnership with Marti Lindsey, Assistant Director of the University of Arizona’s College of Pharmacy’s Center for Toxicology, AHSL has co-presented PubMed to high school students interested in conducting research. Numerous minority consumer health and toxicology trainings are planned during the next quarter.

TABLE 2: PRESENTATIONS AND TRAINING PROVIDED BY RML STAFF:

Activity Name	County / State	Estimated # of Participants	Activity Conducted Remotely (Y/N)
Basic DOCLINE Training	Los Angeles, CA	1	Y
UCLA Library Mentoring Committee Flash Presentation	Los Angeles, CA	15	N
MedlinePlus: An In-depth Look	Los Angeles, CA	18	N
Finding Health and Wellness at the Library – CLA	Los Angeles, CA	21	N
Midday at the Oasis – LibGuides	Los Angeles, CA	78	Y
Los Angeles Urban League Health Collaborative Quarterly Meeting	Los Angeles, CA	32	N
Future is HERE: Health Resources – AzLA	Graham, AZ	16	N
Beginning DOCLINE Training	Los Angeles, CA	1	Y
E-Science Day	Sacramento, CA	119	Y
Midday at the Oasis – Healthy Holiday Tips	Los Angeles, CA	25	Y
Health Information Training for Shasta College	Los Angeles, CA	7	Y
Midday at the Oasis-RML & NLM Update	Los Angeles, CA	28	Y
Caregiver Resources	Los Angeles, CA	80	Y
PubMed Rediscovered	Los Angeles, CA	23	N

Activity Name	County / State	Estimated # of Participants	Activity Conducted Remotely (Y/N)
Workshop			

INFORMATION TECHNOLOGY AND TRANSFER:

On November 16, Lori Tagawa attended the Los Angeles Urban League’s Neighborhoods @ Work Health Collaborative quarterly meeting. At the meeting, she presented on MedlinePlus, NIHSeniorHealth, and AIDSinfo to representatives from the UCLA Clinical and Translational Science Institute (CTSI) Community Engagement and Research Program (CERP) and its community partners. She will follow-up with the representatives at the next quarterly meeting in February 2012.

Following a training session at QueensCare Faith and Health Partnership, Elizabeth Dixon, the director, introduced Kelli Ham to Guillermo Diaz, MD, CMO/CMIO for QueensCare Family Clinics. The organization is beginning implementation of its patient electronic health record system, and they have asked for ongoing communication as their project goes forward. Shortly after the meeting, QueensCare joined the NN/LM Network as an Affiliate Member.

Julie Kwan was named the RML MedlinePlus Connect Contact for the Pacific Southwest Region. She also agreed to chair a task force on the NN/LM national initiative on MedlinePlus Connect.

OTHER STAFF ACTIVITIES

TABLE 3. CLASSES, PUBLICATIONS AND RESOURCES DEVELOPED BY RML STAFF

Title	Medium	Submitted to MLA Educational Clearinghouse (Y/N)
Clifford Lynch Presentation: “Biomedical Libraries in the Next Decades”	Friends of the National Library of Medicine Newsletter, Winter 2012 issue, reprinted from <i>Latitudes</i>	N
“Nothing about me, without me!” Reflections on the ACHA Conference	Ahmanson/UCLA Adult Congenital Heart Disease Center Newsletter, Winter 2011/2012	N

BRIEF NARRATIVE OF OTHER NOTABLE STAFF ACTIVITIES

11/7: Julie Kwan and Lori Tagawa attended a lecture by Peter Jaszi from American University's Washington College of Law about his work on the Code of Best Practices on Fair Use.

11/9: Stephen Kiyoi interviewed UCLA library school student Victoria Burchfield for placement as an RML intern for UCLA’s winter quarter, from January 3rd through March 23rd. Victoria has interest in consumer health outreach. Victoria spent the majority of her internship researching and creating an online resource guide for medical social workers at UCLA. This is a non-paid internship; it is included as part of Stephen’s 2nd year NLM Associate Fellowship.

11/10: Alan Carr was a presenter at the Librarians Association of the University of California, Los Angeles (LAUC-LA) Mentoring Committee's "Flash Presentation" event. This was an opportunity to tell other UCLA librarians about the major goals and challenges facing the RML, and how we fit into the organizational structure of the UCLA Library system.

11/17: Because of her prior service as an Adjunct Lecturer, Julie Kwan attended a meeting for the UCLA Department of Information Studies with the ALA Accreditation Committee, which was chaired by Joanne Marshall.

11/18: The RML sponsored the following four regional sites for the broadcast of MLA's Fall 2011 Educational Webcast, *Connecting E-science and Team Science: The Changing Nature of Research*. The UCLA Louise M. Darling self-funded the webcast. The RML-funded sites included:

1. Arizona Health Sciences Library-Tucson, AZ
2. UC San Diego Biomedical Library-La Jolla, CA
3. UC San Francisco Library and Center for Knowledge Management-San Francisco, CA
4. Hawaii Pacific University Atherton Library-Kaneohe, HI

12/1: Stephen Kiyoi met with Scott Ferguson, visiting Lecturer at UCLA's Department of Social Welfare (social work), and director of clinical social work at Children's Hospital, Los Angeles, to discuss integrated instruction sessions for his health services course, and department of clinical social work. Instruction has been tentatively planned for spring and early 2012, respectively. This is a continuation of Stephen's collaboration with SIS on social work outreach.

12/1: Stephen Kiyoi interviewed UCLA library school student Lynn Kysh for placement as an RML intern. Lynn has interest in consumer health outreach and academic librarianship and plans to join the RML for UCLA's spring quarter, from March 28th through June 15th. This is also part of Stephen Kiyoi's 2nd year NLM Associate Fellowship.

12/1: Lori Tagawa, Jade Alburo (UCLA), and Lessa Kanani'opua Pelayo-Lozada (Redondo Beach Public Library and Palos Verdes Library District), submitted a panel presentation proposal for the 2012 Joint Conference of Librarians of Color (JCLC) in Kansas City, MO, in September 2012. The presentation, entitled *Beyond the Mainland: Serving Native Hawaiians and Pacific Islanders*, was accepted as the Asian Pacific American Librarians Association (APALA) program. Lori's presentation will discuss NN/LM PSR outreach projects seeking to reduce health disparities in Native Hawaiian and Pacific Islander populations.

12/2: Kay Deeney attended the Central Arizona Biomedical Librarians (CABL) business meeting. Bylaws changes, continuing education, and the financial health of the group were discussed.

12/7-8: NTC classes were conducted at the University of California, Davis. The last one-day PubMed class was taught, along with the *TOXNET and Beyond* class.

12/9: Julie Kwan and Judy Consales attended the mid-year NN/LM Directors and Associate Directors teleconference.

12/14: Stephen Kiyoi visited the USC Norris Medical Library as a part of his fellowship learning experience, and to present his work at NLM and the RML during the Norris Library all-staff meeting.

12/22: Stephen Kiyoi's poster, *Social Workers and Consumer Health Information: Waiting in the Bullpen* was accepted for the 2012 meeting of the Medical Library Association.

12/23: Stephen Kiyoi visited the UC Davis Library as a part of his fellowship learning experience and to discuss next steps in supporting E-Science initiatives following *E-Science Day* in early December. Stephen met with Gail Yokote, Raquel Abad, and Bob Heyer-Gray.

1/7: Lori Tagawa contacted ProTrans and V-Solutions, local small businesses specializing in professional translations, for assistance in translating the Spanish MedlinePlus trifold brochure. These are service-disabled veteran-owned small businesses located in HUBZones.

1/9: Kelli Ham was contacted by Marion DePuit, conference organizer for the Church of God in Christ International Leadership Conference, held in Sacramento, CA, on January 17. She requested health information materials for a conference breakout session on creating health and wellness ministries in churches. One hundred twenty-five MedlinePlus brochures were supplied for the session. Kelli is following up with Marion for possible future partnering opportunities.

1/13: Lori Tagawa met with the Chinatown Service Center, the largest community-based Chinese American health and human services organization in Southern California. She was invited to speak at the upcoming Asian Pacific Diabetes Coalition meeting in the following quarter.

1/18: RML staff attended a seminar on data management practices given by Carly Strasser, who is project manager for the *Digital Curation for Excel (DCXL)* project of the California Digital Library.

1/27: Kay Deeney attended the National Training Registration Program (NTRP) meeting. Recent changes and enhancements to the Registration system were discussed.

1/30: Lori Tagawa submitted a virtual poster entitled *X-Linked Agammaglobulinemia Marks the Spot: Rare Diseases in Evidence-Based Practice*, for the March 2, 2012, Medical Library Group of Southern California and Arizona (MLGSCA) and PSRML Symposium: *Information Treasure Hunt: Supporting Evidence-Based Practice @ Your Institution*. The poster was accepted in January 2012.

1/31: Kay Deeney and Alan Carr attended the UCLA Small Business Resource Fair, with particular interest in disabled veteran or HUBZone businesses. One potential HUBZone vendor of computer hardware and software was located in the city of Oxnard, in Ventura County.