

# RML QUARTERLY REPORT

<b>Region:</b>	NN/LM Pacific Southwest Region
<b>Period Covered:</b>	February 1, 2012 – April 30, 2012
<b>Contractor Name:</b>	UCLA Louise M. Darling Biomedical Library
<b>Contract Number:</b>	HHS-N-276-2011-00009-C
<b>Date Submitted:</b>	May 30, 2012

## EXECUTIVE SUMMARY

There were no national exhibits conducted by the RML during the quarter. However, Kelli Ham assisted NICHSR staff at the Healthcare Information and Management Systems Society (HIMSS) Annual Conference & Exhibition in Las Vegas, NV, February 21-23. Also during the quarter, the UCLA Biomedical Library hosted the NLM traveling exhibition *Changing the Face of Medicine*, honoring the lives and achievements of women in medicine. On April 4, to complement the exhibit, a one-hour panel presentation, entitled *Voices: Perspectives on Women in Medicine*, was conducted with moderator Linda Rosenstock, MD, MPH, Dean of the UCLA Fielding School of Public Health. Many RML staff members attended this discussion, which focused on the advancement of women in the medical profession, and the ways women have influenced and enhanced the practice of medicine, in the hopes of inspiring a new generation of medical pioneers.

Regional exhibits conducted through the University of Arizona cooperative agreement included the 2012 Tucson Festival of Books on March 10, and the 2012 Arizona Science and Engineering Fair on April 3 in Phoenix.

On March 12, the RML issued a competitive RFP for our *Express Outreach / Training / Technology Awards* program on our web site. Proposals were reviewed and scored in-house by three RML staff members. Six funding proposals were received; five of which were funded. All projects have a 12-month performance period, with a starting date of May 1, 2012. Each project was awarded approximately \$12,000 in funding. Project target groups include K-12 instructors and students, health sciences librarians partnering with researchers, public libraries desiring emergency preparedness mini-conferences, community college health services and students, and clinical faculty involved with a Patient-Centered Family Health Clinic model of care.

A number of outreach activities were conducted during the quarter:

- *Midday at the Oasis* sessions were conducted on the topics of Caregiver Resources on February 1; Gene Indexing Assistant on February 15; NLM's Disaster Information Management Research Center (DIMRC) on March 21; and a comparison of PubMed Health vs. MedlinePlus on April 23.
- On February 1, Stephen Kiyoi and other librarians from the Louise M. Darling Biomedical Library provided biomedical research and consumer health information training to the Clinical Social Work Department at the Ronald Reagan UCLA Medical Center. This activity was part of Stephen's NLM Associate Fellowship to provide in-depth experience working with health professionals.
- On February 23, Kay Deeney highlighted *PubMed Tips and Tricks* for the Loma Linda University Faculty Showcase. Thirty-five people attended the session.

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- Between February 27 and March 30, Kelli Ham conducted the online class, *Health and Wellness @ the Library: The Essentials of Providing Consumer Health Services*. Registration was closed within 24 hours, because more than 90 people had registered. This course is approved for 12 MLA CE units, and more importantly, it is currently the only class that allows participants to achieve Level I CHIS (Consumer Health Information Specialization) by taking just a single class. Out of the 50 people allowed in this session, over 40 completed the coursework. Of those, 32 individuals completed additional requirements and were awarded MLA CE. The course will be conducted again in the summer. The course continues to draw interest from all over the country and international locations, and efforts are underway to encourage consumer health coordinators from other regions to offer the course, to help meet the demand for the course.
- Between March 12 and April 16, Kay Deeney and Sharon Dennis of NTC taught *Teaching with Technology: Tips, Techniques, and Tools*. The course was taught through Moodle; with 53 registered participants from the PSR region. Forty-six enrolled in the Moodle system, and 17 completed all the requirements for the class. The online course was modified from an in person workshop, *Effective Teaching Design*, taught at the Joint Meeting of MLGSCA and NCNMLG in February, 2011.
- On April 13, Julie Kwan and Judy Consales attended the Hawaii-Pacific MLA Chapter (HPC/MLA) annual meeting in Honolulu. Much of the meeting involved distance education sessions with various RML staff members at UCLA, featuring topics such as ClinicalTrials.gov, GTR: Genetic Testing Registry, NIHSeniorHealth, drug information resources, and recent PubMed developments.
- During the month of April, a newly developed series of four, one-hour webinar training sessions, coordinated by Stephen Kiyoi, was offered to librarians based in the California Community College System. The series, entitled *Navigating the Health Information Maze*, included the topics PubMed, MedlinePlus, NLM mobile apps and sites, and health information resources for special populations. A total of 29 librarians, from 24 institutions, participated in the series, which received positive evaluations.

On April 6, a half-day NN/LM Earthquake Summit was held at the University of California, San Francisco, Library and Center for Knowledge Management. Nearly twenty-five people attended the event, which was organized by Dan Wilson, Coordinator for the NN/LM National Emergency Preparedness & Response Initiative. Attendees represented both the Pacific Southwest and Pacific Northwest regions of the National Network of Libraries of Medicine (NN/LM). PSR handled the registration. Speakers included Keith Knudsen, from the United States Geological Survey (USGS); Monica Gowan, PhD Candidate, University of Canterbury, Christchurch, New Zealand; Siobhan Champ-Blackwell, from the National Library of Medicine; Randy Brawley and Angela Nak, from the US Federal Emergency Management Agency (FEMA); and Roberto Lombardi, from San Francisco Public Library.

During the entire quarter, Kelli Ham continued serving in a two-part advisory role for the UC Davis Broadband Grant. She completed a review of content for a web portal and tutorials for model communities, and also provided ongoing guidance and review of six self-paced tutorials that will be available later this year, including attendance and evaluation of a related in-person session that introduced the series. Course content is based on Kelli's prior course and the *Consumer Health Toolkit* publication. Kelli attended the first full-day, in-person introductory training session for Healthy Communities Partners at the Los Angeles Public Library Pio Pico Branch on April 20. The session consisted of two half-day workshops, *E-Resources in Health* and *US Census Report Mining*. Up to seven additional training sessions are planned for locations throughout California, the majority in rural locations.

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Following up from the previous quarter, on February 20 Kelli Ham received a request from the Medical Library Association's Continuing Education Committee to submit a full proposal for her class titled *Health and Wellness @ the Library: the Essentials of Providing Consumer Health Services*, for the MLA 2013 Annual Conference. The course would be a blended online and in-person session, approved for 12 MLA CE units, plus Level I and Level II CHIS (Consumer Health Information Specialization). The full proposal was submitted on April 18.

On April 24, a one-hour Resource Library Directors meeting was held via Adobe Connect videoconference. In the past, these meetings were held as full-day or half-day in-person meetings. The one-hour session was a trial, to see how well the videoconference methodology worked. The meeting was a success; providing adequate time for an update of RML activities, as well as updates from all the directors. Future plans for these meetings include holding 2-3 relatively short videoconferences annually, replacing the in-person meetings. This arrangement will save much time and travel expense, particularly for the director from the University of Guam!

## NETWORK INFRASTRUCTURE

### REGIONAL ADVISORY COMMITTEE (RAC) ACTIVITIES:

During the PSR Resource Library Directors meeting on April 24, one of the topics discussed was RAC participation and involvement.

### EVIDENCE BASED HEALTH:

On March 2, the day-long symposium *Information Treasure Hunt: Supporting Evidence-Based Practice @ Your Institution*, was held at the UCLA Charles E. Young Research Library Conference Center. The program was jointly sponsored by the RML and the Medical Library Group of Southern California and Arizona (MLGSCA). Roughly sixty enthusiastic attendees came to hear featured speaker Connie Schardt's presentation, highlighting the key types of clinical study designs, along with their strengths and weaknesses. She also thoroughly explained the terminology used to describe the results of clinical trials, as well as the criteria for judging the validity of therapy studies and systematic reviews. Other invited speakers included Cheryl Bartel, former UCLA librarian and current nurse for the Lake Elsinore School District, and Robert Johnson, clinical services librarian at the University of Southern California Norris Medical Library. Attendees received 8 MLA CE units. Evaluations were highly positive!

A Virtual Poster session was held in conjunction with the Symposium. Featured presentations showcased the efforts of librarians who are providing evidence-based practice instruction in the region, and are encouraging clinicians to use evidence-based practice resources in their respective institutions.

On March 7, Lori Tagawa met with Kimberly Shoaf, Director, and Rachel Flores, Program Manager, of the Southwest Regional Public Health Training Center (SRPHTC), to coordinate possible collaborations. NN/LM PSR and SRPHTC made tentative plans to develop and present two webinar series on an introduction to public health for medical librarians in the Pacific Southwest Region, and an introduction to evidence-based public health for public health professionals in California, Nevada, and Utah.

### ASSESSMENT AND EVALUATION ACTIVITIES/DATA:

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Alan Carr attended the Evaluation Liaison teleconference on April 23.

## OUTREACH

TABLE 1: ALL NEWLY FUNDED AWARDS AND PROJECTS:

Title	Lead Organization	City/State
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UPDATE OF ONGOING MAJOR PROJECTS (FUNDED AT  $\geq$  \$15,000):

### COA 2011-2012: Arizona Outreach

The goal of the Cooperative Agreement for Arizona Outreach is to extend the reach of the NN/LM in Arizona by engaging the staff of the Arizona Health Sciences Library (AHSL) to plan and carry out an outreach plan that includes promotion and training on the products of the National Library of Medicine. AHSL has been involved in outreach throughout Arizona since its inception in 1967, and its efforts are wide-ranging. During this contract year (May 2011-April 2012), a wide variety of populations were reached: health providers and public health personnel; public libraries; community-based groups; members of the general public; tribal members and their communities; middle and high school students; refugee populations; and Knowledge River graduate students from the University of Arizona School of Information Resources and Library Sciences. Primary partners for the contract year included: Arizona State Library, Archives and Public Records; University of Arizona College of Medicine Office of Outreach and Multicultural Affairs; Refugee Primary Care Workgroup; Southwest Health Sciences Center for Toxicology, College of Pharmacy; University of Arizona School of Information Resources and Library Science, Knowledge River Program; Tribal Connections Four Corners; Outreach Connections Native Health; and Frontera Collaboration. AHSL made 53 presentations to 1,324 participants during the contract year in all areas of the state, including Casa Grande, Chandler, Douglas, Flagstaff, Marana, Phoenix, Sierra Vista, Tucson, and Yuma. In addition, AHSL presented two statewide webinars sponsored by the Arizona State Library. Of the 53 events, 33 involved school-aged children (18 in high school), 11 were for health professionals, and nine were for public librarians or their communities.

TABLE 2: PRESENTATIONS AND TRAINING PROVIDED BY RML STAFF:

Activity Name	County / State	Estimated # of Participants	Activity Conducted Remotely (Y/N)
Black Barbershop Health Outreach Program Meeting	Los Angeles, CA	3	Y
Beginning DOCLINE Training	Los Angeles, CA	1	Y
Beginning DOCLINE Training	Los Angeles, CA	1	Y

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Midday at the Oasis: NLM Disaster Info Management Research Center Update	Los Angeles, CA	20	Y
NN/LM PSR and SRPHTC Meeting	Los Angeles, CA	3	N
MLGSCA and PSRML Symposium: Treasure Hunt: Supporting Evidence-Based Practice @ Your Institution	Los Angeles, CA	54	N
Faculty Showcase: PubMed Tips & Tricks	San Bernardino, CA	35	N
Teaching with Technology Workshop	Los Angeles, CA	17	Y
Midday at the Oasis: Gene Indexing Assistant	Los Angeles, CA	14	Y
DOCLINE Serial Holdings Training	Los Angeles, CA	1	Y
DOCLINE Serial Holdings Training	Los Angeles, CA	1	Y
DOCLINE Serial Holdings Training	Los Angeles, CA	1	Y
Beginning DOCLINE Training	Los Angeles, CA	1	Y
Beginning DOCLINE Training	Los Angeles, CA	1	Y
Beginning DOCLINE Training	Los Angeles, CA	1	Y
Linkout-My NCBI meeting	Los Angeles, CA	1	Y
Midday at the Oasis: Caregiver Resources	Los Angeles, CA	19	Y
Midday at the Oasis: PubMed Health	Los Angeles, CA	44	Y
Navigating the Health Information Maze Series: PubMed Searching	Los Angeles, CA	19	Y
Navigating the Health	Los Angeles, CA	16	Y

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Information Maze Series: MedlinePlus			
Navigating the Health Information Maze Series: Mobile Apps and Cool Tools	Los Angeles, CA	9	Y
Navigating the Health Information Maze Series: Providing Health Information for Special Populations	Los Angeles, CA	8	Y
PubMed Rediscovered Workshop	Los Angeles, CA	10	N
Site Visit-Straub Hospital	Honolulu, HI	1	N
Site Visit-Tripler Army Medical Center	Honolulu, HI	7	N
Site Visit to Long Beach Memorial Hospital Library	Los Angeles, CA	1	N
Site Visit to the UC Berkeley Sheldon Margen Public Health Library	Alameda, CA	2	N
Site Visit to the UC Berkeley Koshland Library	Alameda, CA	2	N
Site Visit Samuel Merritt University Library-Oakland	Alameda, CA	1	N

## INFORMATION TECHNOLOGY AND TRANSFER:

On February 15, Lori Tagawa participated in the Los Angeles Urban League's Neighborhood@Work Health Collaborative Meeting, with representatives from the UCLA CTSI Community Engagement and Research Program, local business, community council, healthcare providers, school district, and universities. She followed up with contacts on continuing consumer health education and promotion efforts.

To promote awareness of MedlinePlus Connect, Kelli Ham assisted NICHSR staff at the Healthcare Information and Management Systems Society (HIMSS) Annual Conference & Exhibition in Las Vegas, NV, February 21-23. In addition to staffing the booth, Kelli assisted Loren Frant and Sarena Burgess as they visited EHR vendors with patient portals.

## OTHER STAFF ACTIVITIES

### TABLE 3. CLASSES, PUBLICATIONS AND RESOURCES DEVELOPED BY RML STAFF

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Title	Medium	Submitted to MLA Educational Clearinghouse (Y/N)
Navigating the Health Information Maze Series Training for Community College Librarians	Online Workshop	Y
NLM Resources Update	Workshop	Y

**BRIEF NARRATIVE OF OTHER NOTABLE STAFF ACTIVITIES ARRANGED CHRONOLOGICALLY, 1-2 SENTENCES PER ITEM:**

2/7: PSR hosted an informal workshop on ESRI Community Analyst, a tool that provides access to interactive maps and thousands of demographic, health, economic, traffic, and business data variables. The session leader was Maria Jankowska, Cartographic Resources and Maps Specialist, at the UCLA Charles Young Research Library.

2/14-15: PSR hosted NTC workshops for PubMed and TOXNET and Beyond.

2/27: Stephen Kiyoi conducted a site visit with Judy Kraemer, Director of the Parks Medical Library, Long Beach Memorial Medical Center.

3/1: Julie Kwan attended SCELIC Vendor Day at Loyola Marymount University.

3/15: Alan Carr and Marco Tamase attended the EFTS Advisory Committee quarterly teleconference.

3/16: Department of Information Studies Intern Vicki Burchfield completed her one-quarter internship with the PSR. Vicki focused on the creation of an online resource guide for medical social workers, and participated in trainings for social workers at the Ronald Reagan UCLA Medical Center.

3/28: Stephen Kiyoi accepted the MLA Minority Student Scholarship Jury nomination.

4/1: Lori Tagawa accepted an invitation to serve on the Board of Directors for the Asian Pacific Faculty and Staff Association (APFSA) at UCLA. In addition to providing resources, support, and a forum for networking for Asian Pacific (AP) faculty and staff at UCLA, the APFSA partners with AP community-based organizations in Southern California, AP higher educational organizations and support groups in the UC system, and AP national organizations. In this role, she will work with UCLA faculty and staff on diversity issues and policies and will collaborate with AP community-based and national organizations.

4/2: UCLA Department of Information Studies student Lynn Kysh started an internship with the RML for the spring quarter. Lynn will focus on projects involving health information literacy and sexual violence prevention resources.

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4/10: Lori Tagawa met with Shameka Brown of the Black Barbershop Health Outreach Program (BBHOP) to coordinate possible collaborations. Lori assisted with collection development for the BBHOP's resource center for health information, focusing on health information resources on diabetes, hypertension, and prostate cancer for African American men. Additional consumer health education sessions will be held in the next quarter.

4/10: Kathel Dunn, NLM's Associate Fellowship Program Coordinator, held a day-long site visit at UCLA, for an update on Stephen Kiyoi's progress. She met with Judy Consales and Julie Kwan, who are overseeing Stephen's second year NLM Associate Fellowship. RML staff also met with Kathel for a one-hour session during the day.

4/16: Kelli Ham and Lori Tagawa participated in a focus group as part of a region-wide review of the Public Libraries and Community Projects website. Michele Mason-Coles, NLM Associate Fellow, conducted the focus group.

4/18: The RML sponsored the following nine regional sites for the broadcast of MLA's Spring 2012 Educational Webcast, *Leveraging Mobile Technologies for Health Sciences Libraries*. The UCLA Louise M. Darling self-funded the webcast. The RML-funded sites included:

1. Arizona Health Sciences Library-Tucson, AZ
2. Kaiser Permanente Medical Offices-Downey, CA
3. Kaiser Permanente Medical Center-Sacramento, CA
4. UC Davis Carlson Health Sciences Library-Davis, CA
5. Loma Linda University Library-Loma Linda, CA
6. Kaiser Permanente Clinical Library-Oakland, CA
7. Stanford University School of Medicine-Stanford, CA
8. University of Nevada Savitt Medical Library-Reno, NV
9. Pacific Resources for Education and Training (PREL)-Honolulu, HI

After the broadcast, several RML staff members attended the spring business meeting of the Medical Library Group of Southern California and Arizona (MLGSCA). During the meeting, Julie Kwan was presented with the Louise Darling MLGSCA Achievement Award. Alan Carr was announced as the recently elected Chapter Council Representative for a three-year term.

4/20: Stephen Kiyoi conducted Network member site visits to the Samuel Merritt John A. Graziano Memorial Library, the UC Berkeley Marian Koshland Bioscience and Natural Resources Library, and the UC Berkeley Sheldon Margen Public Health Library.

4/20: Kay Deeney attended the UCLA Department of Information Studies Internship Fair. She talked to several promising candidates, who were interested in the promotion of ClinicalTrials.gov results, training community college library staff, and other topics.

4/27: Lori Tagawa attended the Latino Health Equity Conference: Fortaleciendo las Ciencias de la Salud con Cultura (Strengthening Health Sciences with Culture), organized by National Council of La Raza and California State University Long Beach Center for Latino Community Health, Evaluation and Leadership Training. Outreach contacts were established for activities in future quarters.