

**TECHNOLOGY IMPROVEMENT AWARDS
FINAL REPORT OUTLINE**

COVER SHEET

1.	Title of the Project	Good Samaritan Technology Outreach
2.	Period of Performance (project start and end dates)	August 1, 2009 to January 31, 2010
3.	Library Name (if applicable)	Murray Memorial Library
4.	Name of Organization	Samaritan Health Services
5.	Organization Address	3600 NW Samaritan Drive Corvallis, OR 97300
6.	Name, Mailing and E-Mail Addresses, Voice and Fax Numbers, of Person Submitting Report	Stefani Sackinger, Librarian Good Samaritan Regional Medical Center 3600 NW Samaritan Drive Corvallis, OR 97300 ssackinger@samhealth.org
7.	Date Submitted	02.12.2010

NARRATIVE DESCRIPTION

1. Executive Summary (200-500 words):

Provide a summary about how funding from this award was used. Include an overview of the new or improved health information service or program that was implemented. Identify the hardware and/or software purchased to support this project.

Previously, there was only one flatbed scanner for the entire hospital facility. Upon receiving our new sheet fed scanner has helped to create greater library good will and hospital efficiency. We are constantly asked for journal articles and health information to be sent electronically to hospital staff, physicians, and other requesting hospital libraries. In addition, an added benefit of having the scanner, is that once patrons come to our library we are able to show them the immense depth of our services we can offer to them. We can show them our library's website as well as other clinical and consumer health books that we have in our collection.

Being a rural hospital many of our communities do not have access to the library expertise and services we provide. Consequently, obtaining a more efficient scanner, we have been able to serve a wider geographic area using electronic technology. This has increased our efficiency for a quicker, no cost, paper free, document delivery system.

In addition, we are documenting each article we send out through a new system of tracking through our library statistics. These numbers are tallied on a monthly basis and sent out to the administration who are made aware of our library's effectiveness.

Most recently, our healthcare organization was surveyed for accreditation at which time they toured our library. We received very high commendation for our library services.

2. Information needs:

Identify the main audience(s) that were intended to benefit from the proposed technology improvements. Did this project help to meet their information needs?

Having our new sheet fed scanner has not only transformed our document delivery services, but our library's overall efficiency for the hospital. We are able to provide information in a much quicker and more professional manner. I would recommend that all libraries have this capability as we have saved many projects for several departments including Radiology and Mental Health as well as our Volunteer Services to name a few. Being able to scan in color and quickly and easier has been a boon to our Library services we can offer.

3. Training:

If training was conducted to new audiences (not already affiliated with the organization), complete the Outreach Activity Data Collection Form for each training event and attach the form(s) to this Final Report. A copy of the form is available at

<http://nmlm.gov/pnr/funding/toolkit.html> .

Below, provide a summary of all training events and participants:

Total number of sessions conducted as part of the project	
Total number of sessions in which half or more than half of participants were from minority populations	
Total number of participants in the project's sessions	
Breakdown of participants by role Health care or service provider, with a subtotal for public health personnel: _____ / _____ public health Health sciences library staff member: _____ Public/other library staff member: _____ Member of the general public: _____	

Not applicable.

4. Training sites:
Provide a brief description of the locations where you provided training.

Not applicable.

5. Exhibits:
If applicable, list all the exhibits, poster sessions, and/or professional presentations connected with this project. Include the meeting name, dates, location, estimated number of contacts made, demonstrations given and general impressions of success.

Not applicable.

6. Evaluation :
Describe whether and how the new or enhanced service accomplished the desired outcomes originally proposed. Or, if the originally proposed outcomes were not observed, what happened, instead? Include specific data that supports the evaluation results described, and how the data was collected.

We have the ability to scan many documents in quick succession for library patrons or other

libraries in our network. This has dramatically increased library staff efficiency and created a more effective working environment.

7. Problems or barriers encountered:

Provide details on problems encountered. If you were to start all over again, what, if anything, would you change about the project?

I would not change anything as the project (i.e., scanner) is a great help for staff and all employees.

8. Impact:

Include information on the perceived and actual impact of the project on the library or organization. This can include the effect of the project on the library's image, increased utilization of the library, etc.

Electronic document delivery has transformed our interlibrary loan to a much more efficient method of electronic transaction. Since most of our health science and hospital library patrons are increasingly stretched for time, it is imperative to fill information requests with precision in real time.